

Spare Parts Tool

www.ggppartsandservice.com

USER MANUAL

Ver. 1.0



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Legend explanation



Part of the syte under explanation



Command or details under explanation



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[Search part](#) | [Advanced search](#)

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Insert Login and Password to access

Login:

Password:

☐ Remember my Login

Forgot your password?

Digit here your email address to receive it again

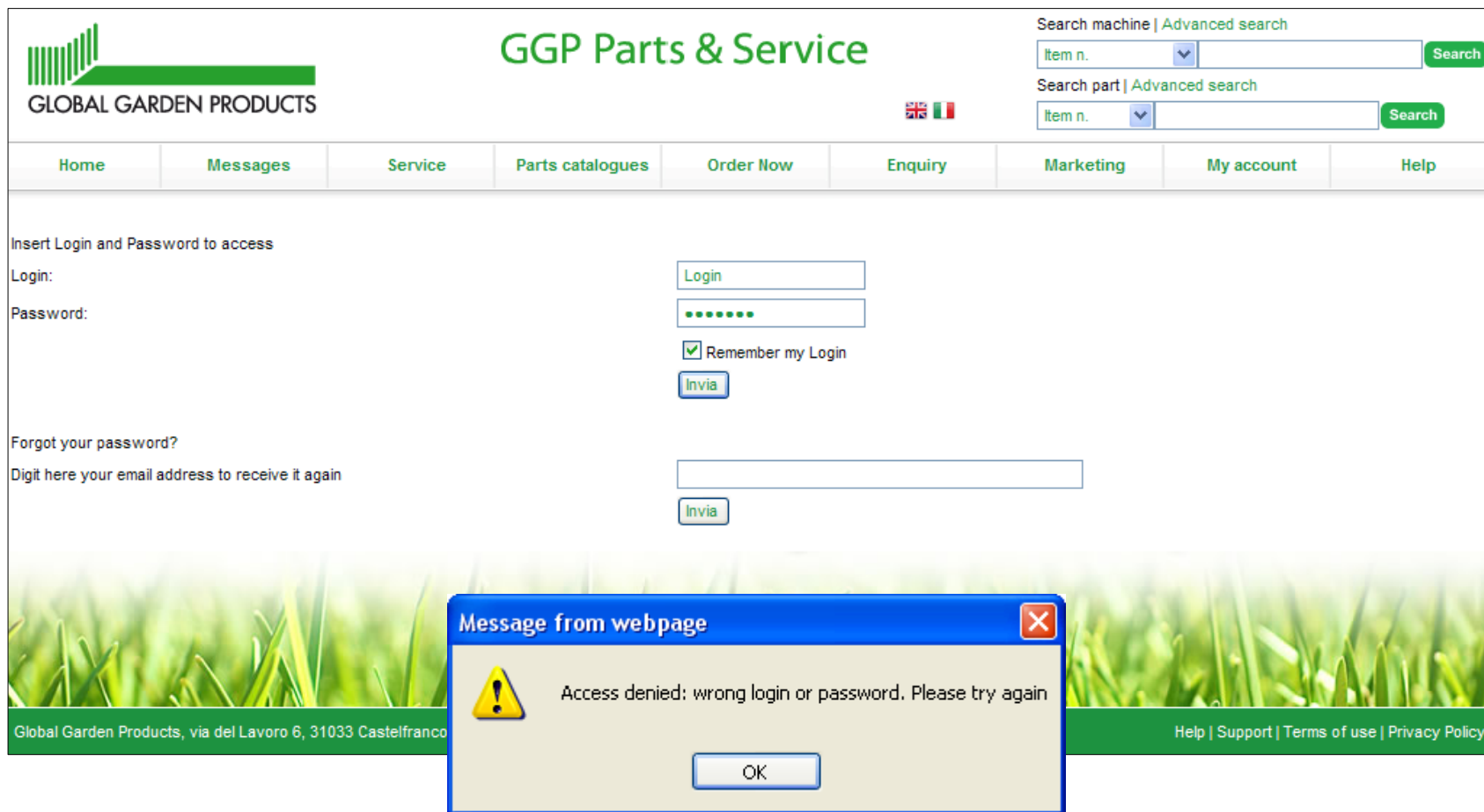


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1.1 Log-in page

- 1) Type correctly the internet address (www.ggppartsandservice.com) in your browser address stripe
- 2) Type the log-in and password you'll have previously received by GGP
- 3) Choose the language of your interest (flags); very soon all languages will be available: EN, SWE, ITA, DE, FRA, ESP, POL, CZ, RUS



1.2 Log-in error message:

In case of mistake in digiting the required connection parameters, this message will be displayed

1

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Last news

2

GGP Websupport

4-8-2011

GGP Websupport will be not working starting on 5/8/2011 untill next 22/8/2011. In case of mistake or block of the SPT system, please contact your orderdesk operator to be supported with orders.

Maintenance activity

14-7-2011

Update order data: ISSUE CLOSE

Problem about connection with GGP SAP System: FIXED!

11-7-2011

Last SP orders

3

My order n.	GGP Order n.	Order date	Amount	Status
	1504326066	2.5.2011		DELETED
	1504320307	18.4.2011	1,57	SHIPPED
	1504311329	21.3.2011		ACCEPTED

Parts catalogues

Exploded views for spare parts and spare parts accessories



Order Now

Create and send your order online



Messages

Get all the communications from GGP and send your requests



Service

Workshop manuals, service bulletins, internal service info



My orders

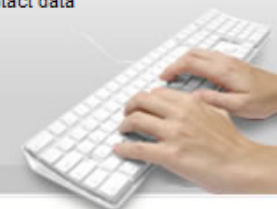
Check the status of your orders, availability, deliveries, invoices



4

My account

Manage your contact data



1.4 Home page structure:

1

Main menu

Each button allows you to get to the different areas of the portal. It'll be always displayed

2

Messages (page under construction)

From here you'll be able to read important communications coming from GGP. Some urgent communications are already displayed (example blue marked one dated aug 5°)

3

Orders list area

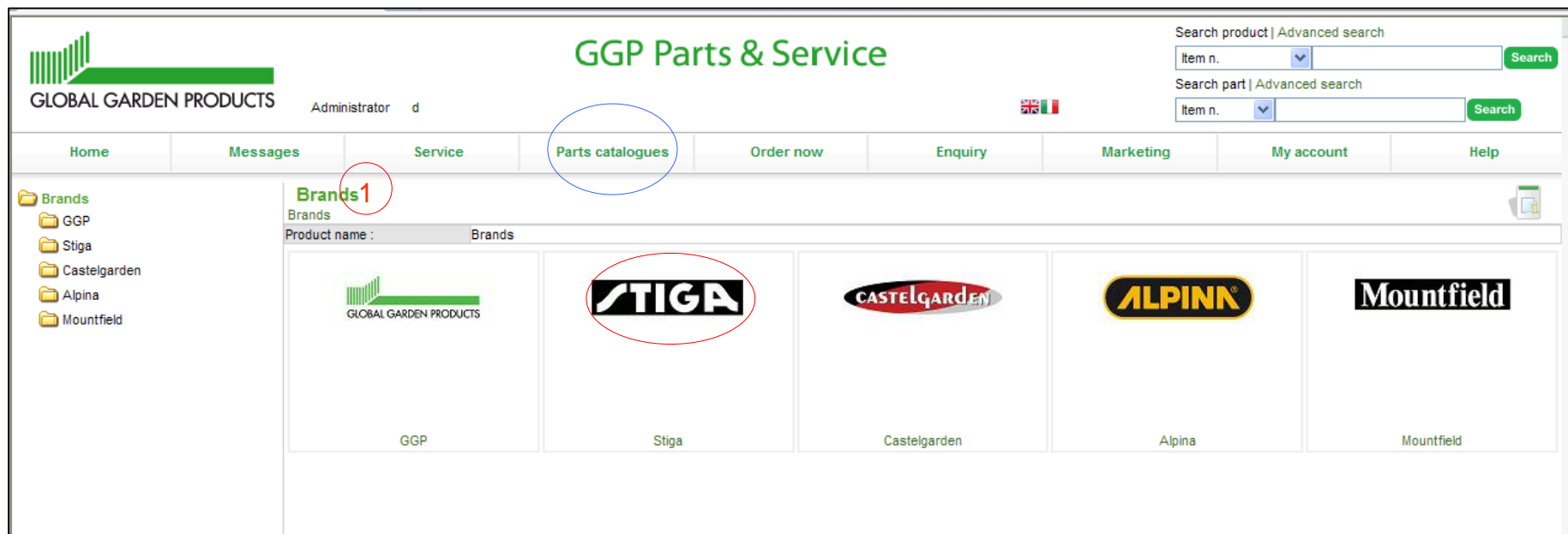
This is a quick overview about the orders (and many other details related) your Company made to GGP for Spare parts and finished goods *

4

Quick buttons

By clicking on these buttons you'll be directly forwarder to the interested area, in addition to the main menu

* This last type of order is only visible, not possible to be done via SPT




2.1 Parts catalogues (exploded views): get the exploded views by browsing

This is the starting area to go to see the various GGP machines exploded views.

Click directly on the Brand you want to see, then follow the various sub-partitions and characteristics displayed on the navigation tree to access to the various models

Under the word “Brands” (n.1) you’ll find then the path of the object you’re you’re choosing (see on page)

Example for STIGA on next pages 12-13-14-15 (Garden Combi tractor model)


GLOBAL GARDEN PRODUCTS

Administrator d

GGP Parts & Service


Search product | Advanced search
Item n.


Search part | Advanced search
Item n.


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- Brands
 - GGP
 - Stiga
 - Chippers/Shredders
 - Front mowers
 - Hand-held
 - Petrol Scythe
 - Ride-on
 - Scarifier
 - Snowthrowers
 - Tiller
 - Walk Behind
 - Castelgarden
 - Alpina
 - Mountfield


Stiga
Brands - Stiga
Product name :






Chippers/Shredders



Front mowers



Hand-held



Petrol Scythe


Ride-on


Scarifier


Snowthrowers



Tiller


Walk Behind

Main models families and descriptions

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Search product | Advanced search
Item n.

Search part | Advanced search
Item n.

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Brands











- GGP
- Stiga
 - Chippers/Shredders
 - Front mowers
 - Hand-held
 - Petrol Scythe
 - Ride-on
 - Ride-on 102-122
 - Ride-on 90 - 92
 - Ride-on 63
 - Ride-on 72
 - Ride-on Accessories
 - Ride-on Other
 - Ride-on HEP 102-122
 - Ride-on 96
 - Ride-on 98
 - Ride-on SD98
 - Scarifier
 - Snowthrowers
 - Tiller
 - Walk Behind
- Castelgarden
- Alpina
- Mountfield

Ride-on

Brands - Stiga - Ride-on


Product name : Ride-on



 Ride-on 102-122	 Ride-on 90 - 92	 Ride-on 63	 Ride-on 72	 Ride-on Accessories
 Ride-on Other	 Ride-on HEP 102-122	 Ride-on 96	 Ride-on 98	 Ride-on SD98

Main families belonging to the Tractor models, subdivided into groups organized by cutting width.

Other machine families have other main subpartition with other characteristics; example chainsaw electric or petrol.



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Search product | [Advanced search](#)
 Item n. [Search](#)

Search part | [Advanced search](#)
 Item n. [Search](#)

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Brands





- GGP
 - Stiga
 - Chippers/Shredders
 - Front mowers
 - Hand-held
 - Petrol Scythe
 - Ride-on
 - Ride-on 102-122
 - Ride-on 90 - 92
 - Ride-on 63
 - Ride-on 72
 - GARDEN COMBI**
 - GARDEN COMBI HST
 - GARDEN COMBI HST + KIT
 - GARDEN COMBI PRO HST
 - Ride-on Accessories
 - Ride-on Other
 - Ride-on HEP 102-122
 - Ride-on 96
 - Ride-on 98
 - Ride-on SD98
 - Scarifier
 - Snowthrowers
 - Tiller
 - Walk Behind
 - Castelgarden
 - Alpina
 - Mountfield

Ride-on 72

Brands - Stiga - Ride-on - Ride-on 72


Product name : Ride-on 72



			
GARDEN COMBI	GARDEN COMBI HST	GARDEN COMBI HST + KIT	GARDEN COMBI PRO HST


The various folders contain the mentioned models. Just click on them, or on the model names in the navigation tree. As you like it.

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GGP Parts & Service

Search product | Advanced search
 Item n.

Search part | Advanced search
 Item n.


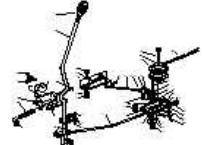

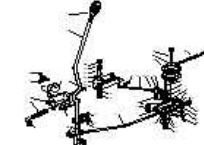
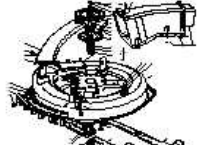
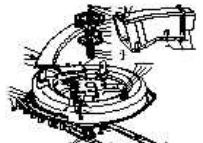
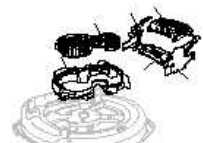

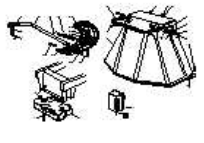
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GARDEN COMBI

- Chassis
- Chassis
- Chassis
- Chassis
- Body
- Steering
- Steering
- Brake And Gearbox Controls
- Brake And Gearbox Controls
- Brake And Gearbox Controls
- Engine - B&S
- Engine - GGP
- Transmission
- Transmission
- Cutting Plate Lifting
- Cutting Plate Lifting
- Baldes Engagement
- Baldes Engagement
- Baldes Engagement
- Cutting Plate

GARDEN COMBI
 Brands - Stiga - Ride-on - Ride-on 72 - GARDEN COMBI

Engine - B&S	Engine - GGP	Transmission	Transmission	Cutting Plate Lifting
				
Cutting Plate Lifting	Baldes Engagement	Baldes Engagement	Baldes Engagement	Cutting Plate
				
Cutting Plate	Cutting Plate	Grasscatcher	Electrical Parts	Optionals On Request

2.2 Main catalogue page

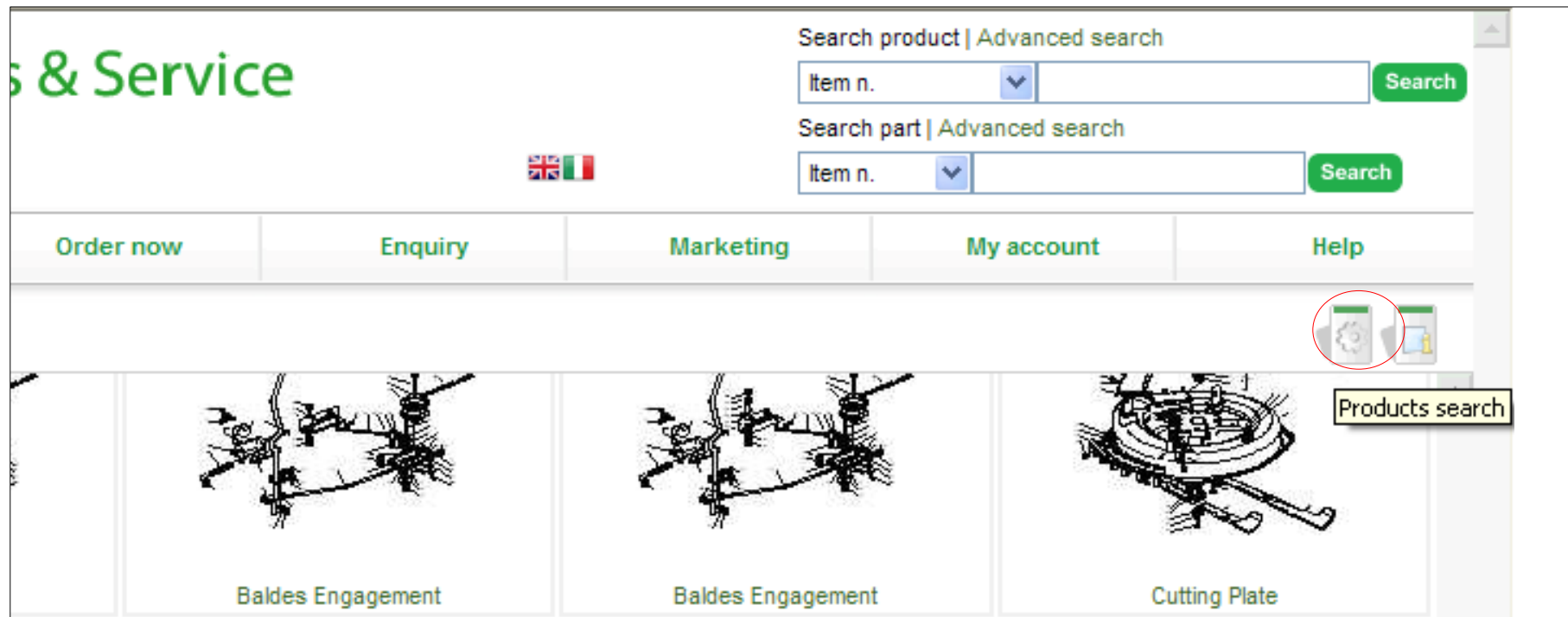
In this page are displayed all the charts belonging to each single model. In this case GARDEN COMBI.

On the navigation tree there's always a summary of what's displayed on the central part of the page.

Each chart is named with the relevant portion of the machine they are referring to (chassis, electrical parts, etc.)

There are some charts, present more than one time (ex. steering): these because the catalogue contains all the charts belonging to all versions of this model.

In order to find the correct version of our interest we have to use the **FILTER FUNCTION** (next page, 13)



2.3 Filter function: how to activate it

Activate the filter function to allow you to get the exact version of the model you're searching.

Activate the FILTER ICON (see the red circle) up under the main menu, by clicking on it.

If you move the mouse on it, you'll see also written "product search"

A mask will appear (next page) with all the machines that are listed under the name of "garden combi", belonging to different years and with different technical characteristics.

Whenever a magnifying lens is displayed, it means an exploded view is associated to this model version

Product search											
	Item n.	Commercial name	Year	Brand	Category	Family	Technical name	Chassis	Engine / Transmission	Engine Brand	Engine model
	299981231/STG	GARDEN COMBI	2006	Stiga	Ride-on	Ride-on 72	F 72	Steel	Petrol Gear Transmission	Briggs & Stratton	286707-1185
	299981231/VI	GARDEN COMBI	2006	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	299981281/08	GARDEN COMBI	2008	Stiga	Ride-on	Ride-on 72	F 72	Steel	Petrol Gear Transmission	Briggs & Stratton	21B807-0116
	299981281/ST7	GARDEN COMBI	2007	Stiga	Ride-on	Ride-on 72	F 72	Steel	Petrol Gear Transmission	Briggs & Stratton	21A807-0168
	299981281/VI	GARDEN COMBI	2008	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	2T0110281/10	GARDEN COMBI	2010	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	2T0120281/11	GARDEN COMBI	2011	Stiga	Ride-on	Ride-on 72	F 72			Briggs & Stratton	
		GARDEN							Petrol Gear	Briggs &	21B807

All the characteristics of the machine are available. In between some very important:

ITEM NR. (the partnumber of the machine, present on the label)

COMMERCIAL NAME (named in the catalogues)

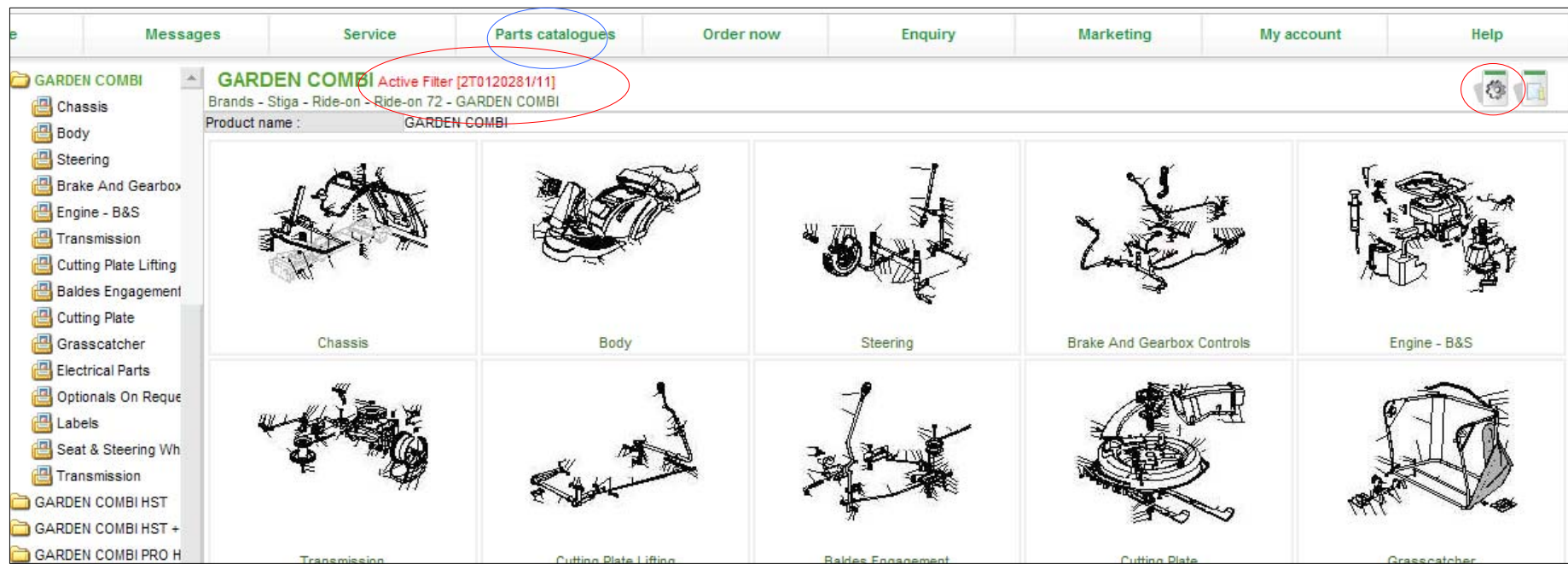
YEAR

BRAND

TECHNICAL NAME (platform) also, on the label

Product search											
	Item n.	Commercial name	Year	Brand	Category	Family	Technical name	Chassis	Engine / Transmission	Engine Brand	Engine model
	299981231/STG	GARDEN COMBI	2006	Stiga	Ride-on	Ride-on 72	F 72	Steel	Petrol Gear Transmission	Briggs & Stratton	286707-1185
	299981231/VI	GARDEN COMBI	2006	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	299981281/08	GARDEN COMBI	2008	Stiga	Ride-on	Ride-on 72	F 72	Steel	Petrol Gear Transmission	Briggs & Stratton	21B807-0116
	299981281/ST7	GARDEN COMBI	2007	Stiga	Ride-on	Ride-on 72	F 72	Steel	Petrol Gear Transmission	Briggs & Stratton	21A807-0168
	299981281/VI	GARDEN COMBI	2008	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	2T0110281/10	GARDEN COMBI	2010	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	2T0120281/11	GARDEN COMBI	2011	Stiga	Ride-on	Ride-on 72	F 72			Briggs & Stratton	
	2T113278/VI	GARDEN COMBI	2009	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	2T1132781/09	GARDEN COMBI	2009	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	2T1132781/VI	GARDEN COMBI	2009	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	Briggs & Stratton	21B807-0116-B1
	2T1134781/09	GARDEN COMBI	2009	Stiga	Ride-on	Ride-on 72	F 72		Petrol Gear Transmission	GGP	TRE 0702
	2T1134781/09G	GARDEN COMBI	2009	Stiga	Ride-on	Ride-on 72	F 72	Steel	Petrol Gear Transmission	GGP	WM12,5
	2T1532781/09	GARDEN COMBI	2009	Stiga	Ride-on	Ride-on 72	F 72 Hydro	Steel	Petrol Hydrostatic Transmission	Briggs & Stratton	12Q507-0210

In this case we want to see the catalogue belonging to the Garden Combi model, year 2011. We click on the lens



Filter function: activated

The filter is active it's possible to be seen by the presence of the red inscription, closed to the model exploded view Name; also the machine part number is mentioned.

The icon referred to the filter is marked to tell you it's activated.

There are nomore duplicated or tripled charts. This is the catalogue valid only for this machine.

Exploded views: main features

Home Messages Service **Parts catalogues** Order now Enquiry Marketing My account Help

Seat & Steering Wheel Active Filter [2T0120281/11]
Brands - Stiga - Ride-on - Ride-on 72 - GARDEN COMBI - Seat & Steering Wheel

	Item n.	Description	P. 6J_4 €	Min. qty
1	25961209/0	Steering Wheel	8,37	1
2	25580501/0	Cap	0,54	1
3	12620299/0	Pin	0,14	1
11	27722480/0	Seat	44,73	1

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Home Messages Service **Parts catalogues** Order now Enquiry Marketing My account Help

Seat & Steering Wheel Active Filter [2T0120281/11]
Brands - Stiga - Ride-on - Ride-on 72 - GARDEN COMBI - Seat & Steering Wheel

DRAWING

**DRAWING AND PARTS LIST
BUTTONS**

**Parts list + purchase
prices***

	Item n.	Description	P. 6J_4 €	Min. qty
1	25961209/0	Steering Wheel	8,37	1
2	25580501/0	Cap	0,54	1
3	12620299/0	Pin	0,14	1
11	27722480/0	Seat	44,73	1

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Prices are the official prices present in the pricelist excell file sent usually by GGP Sweden, as from standard conditions.

In case of ORDERS made via SPT, anyhow, the price is always updated because directly connected to GGP Company system

Drawing and parts list buttons



ZOOM-IN, ZOOM-OUT, RESET ZOOM: they allow you to enlarge and reduce the size of the drawing; and or to disable one of the previous functions



PRINT the page



Make a page (to be printed) of both the drawing and the parts list



Make a page (to be printed) of the only drawing



Make a page (to be printed) of the only parts list present in the exploded view

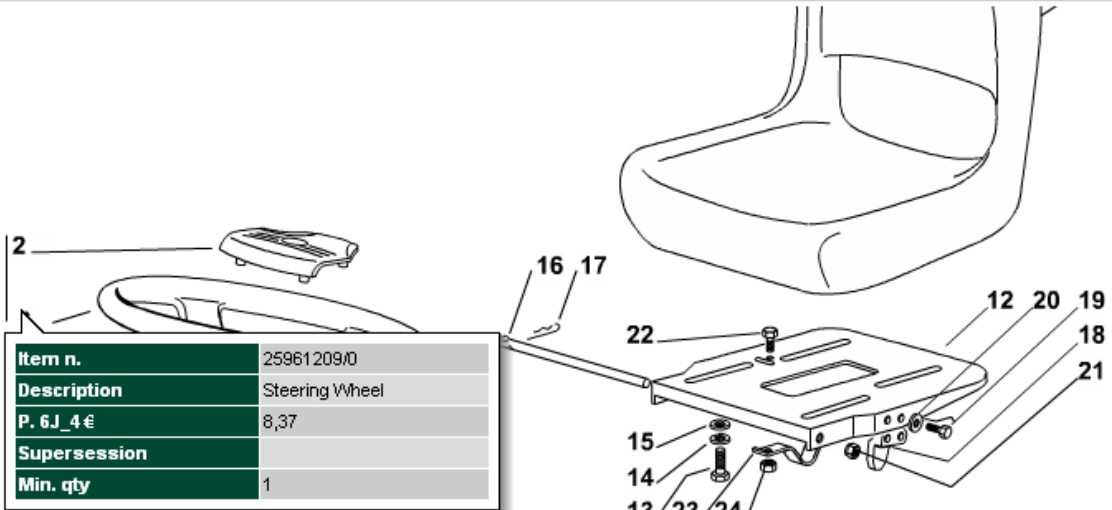


FILTER function (already seen in previous pages)

es Service **Parts catalogues** Order now Enquiry Marketing My account Help

Seat & Steering Wheel Active Filter [2T0120281/11]

Brands - Stiga - Ride-on - Ride-on 72 - GARDEN COMBI - Seat & Steering Wheel

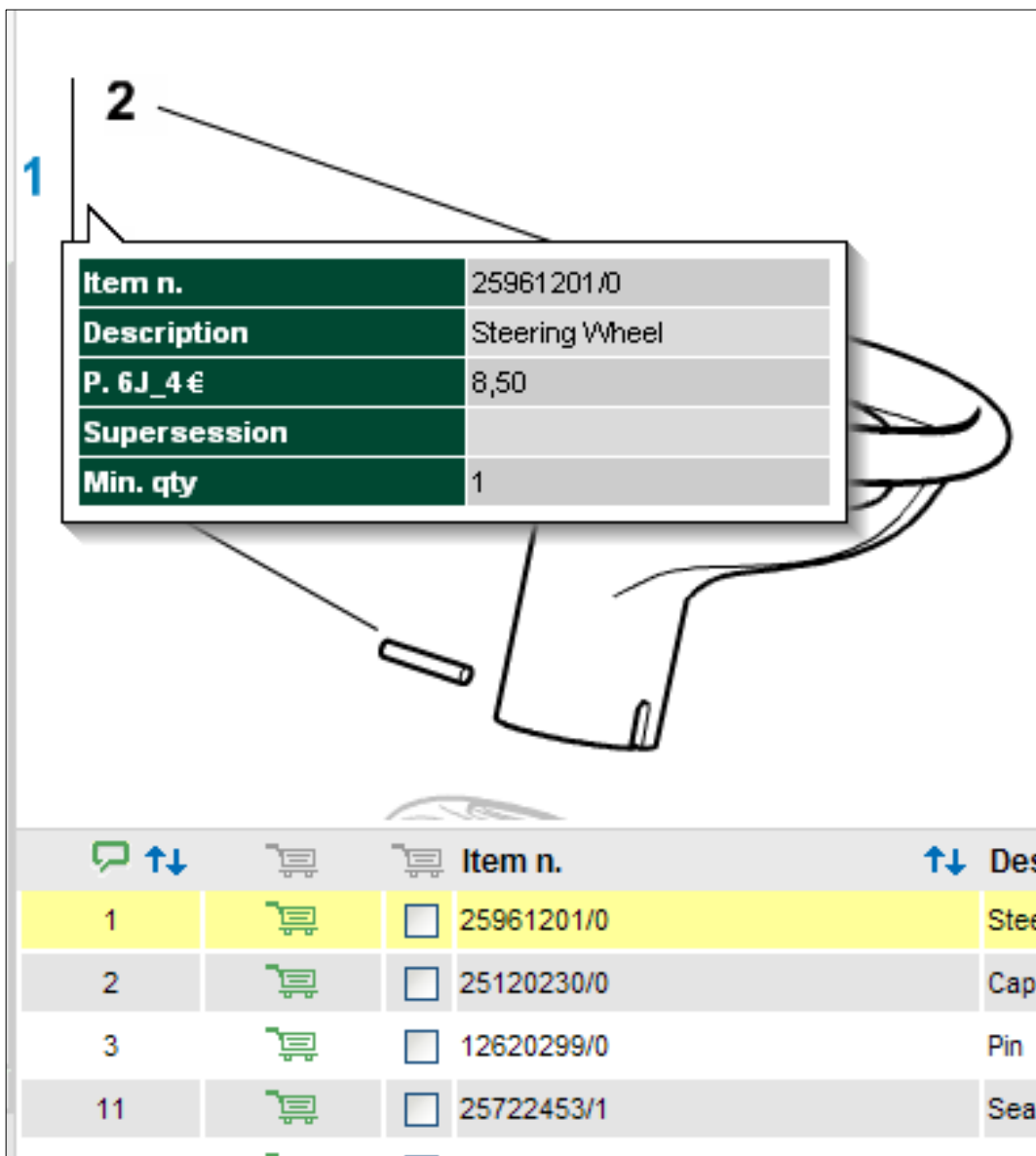


Item n.	25961209/0
Description	Steering Wheel
P. 6J_4€	8,37
Supersession	
Min. qty	1

Possibility to sort columns by description, price, position.
Possibility to order selected items (see ahead)

	↑↓		Item n.	↑↓	Description	↑↓	P. 6J_4 €	Min. qty
1		<input type="checkbox"/>	25961209/0		Steering Wheel		8,37	1
2		<input type="checkbox"/>	25580501/0		Cap		0,54	1
3		<input type="checkbox"/>	12620299/0		Pin		0,14	1
11		<input type="checkbox"/>	27722480/0		Seat		44,73	1

Browsing the mouse on the different showed items:
A yellow line will be displayed, marking the item inquired
A pop-up with the relevant information regardin this part, will be displayed



MAIN POP-UP INFORMATION:

- Item nr.
- Description
- Purchase price, standard conditions *
- Supersession (if any). It means a part is substituted with another part. Nr.
- Minimum quantity

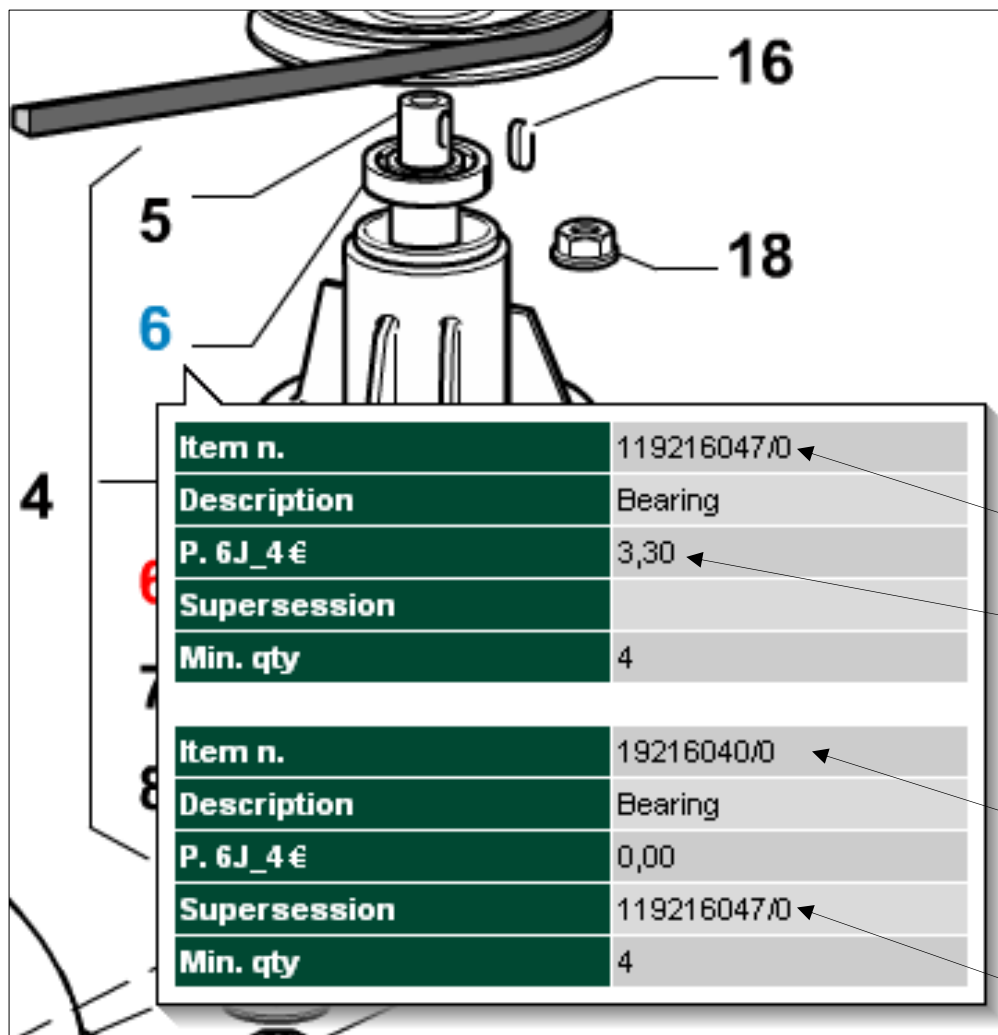
* Characteristic to read pricelist info

P. = pricelist

6J = name of the pricelist

_4 = version release

€ = pricelist currency



SUPERSESSION (SUBSTITUTION PART):

EXAMPLE:

- Upper box: related to the active item nr.
- Current and active Item nr.
- Price of the active item number
- Lower box: links the old and the new items
- Old item nr. (price and the item nr itself are nomore available)
- New active item nr.

GP Parts & Service

2.A

2.B

Search machine | [Advanced search](#)

Item n.

Search

Search part | [Advanced search](#)

Item n.

Search

parts catalogues

Order Now

Enquiry

Marketing

My account

Help

2.4 SEARCH ENGINE

This is is the fastest way to find immediately a catalogue / exploded view for a machine.

No need to get by attempts

You only need to know one of the below listed fundamental parameters to search by such as:

- | | | | |
|---|----------------------------|---------------------------|--------|
| • | MACHINE / FINISHED PRODUCT | Item number | 2.4 a) |
| • | MACHINE / FINISHED PRODUCT | Commercial name | 2.4 a) |
| • | MACHINE / FINISHED PRODUCT | Technical name (platform) | 2.4 a) |
| • | SPARE PART | Item number | 2.4 b) |
| • | SPARE PART | Description | 2.4 b) |

1

Search machine | Advanced search

Item n. Search

Item n. Advanced search

Commercial name Search

Technical name Search

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2

Search machine | Advanced search

Commercial name garden Search

Search part | Advanced search

Item n. Search

[Enquiry](#) [Marketing](#) [My account](#) [Help](#)

2.4 a) Get a catalogue starting from the FINISHED PRODUCT

- 1) Select from the menu, the “commercial name” option
- 2) Type the word/s you know (in this case only “garden”) and click on “search”

Product search

Item n. :

Commercial name :

garden

Year :

[All]

Brand :

[All]

Category :

[All]

Family :

[All]

Technical name :

[All]

Chassis :

[All]

Engine / Transmission :

[All]

Engine Brand :

[All]

Engine model :

[All]

Search

Reset

	Item n.	Commercial name	Year	Brand	Category	Family	Technical name	Chassis	Engine / Transmission	Engine Brand	Engine model
	284621008/ALX	G 433 CLUB GARDEN	2007	GGP	Hand-held	HH Brushcutter Petrol	STAR 55 D		Petrol	GGP	
	291502023/HS	GARDEN FOX XSM 52 BS	2008	GGP	Walk Behind	WBH Petrol steel	MCS 504 TR		Petrol selfpropelled	Briggs & Stratton	126T02-1830-B1
	291535838/BKA	TEXAS GARDEN 51TR/H	2007	GGP	Walk Behind	WBH Petrol steel	CAL 534 TR	Steel	Petrol selfpropelled	Honda	GCV 160
	292153435/ANC	GARDEN FERR	2006	GGP	Walk Behind	WBH Petrol alluminium	NP 534 TR		Petrol selfpropelled	Honda	GCV 160
	292153436/ANC	GARDEN FERR	2009	GGP	Walk Behind	WBH Petrol alluminium	NP 534 TR		Petrol selfpropelled	Honda	GCV 160
	292153438/ANC	GARDEN FERR	2009	GGP	Walk Behind	WBH Petrol alluminium	NP 534 TR		Petrol selfpropelled	Honda	GCV 160

The system lists all the machines that contain in their commercial name, the extention “garden”. Then is possible to handle additional filters, using the available cells. We can add “Combi” to the descriptio and choose the year 2011 (next page 26,27,28)

Product search											
Item n. :	<input type="text"/>										
Commercial name :	<input type="text" value="garden combi"/>										
Year :	<input type="text" value="2011"/>										
Brand :	[All]										
Category :	2000										
Family :	2002										
Technical name :	2003										
Chassis :	2004										
Engine / Transmission :	2005										
Engine Brand :	2006										
Engine model :	2007										
	2008										
	2009										
	2010										
	2011										
	N.A.										
	<input type="text" value="1700J"/>										
<div> <input type="button" value="Search"/> <input type="button" value="Reset"/> </div>											
Item n.	Commercial name	Year	Brand	Category	Family	Technical name	Chassis	Engine / Transmission	Engine Brand	Engine model	
284621008/ALX	G 433 CLUB GARDEN	2007	GGP	Hand-held	HH Brushcutter	STAR 55 D		Petrol	GGP		
291502023/HS	GARDEN FOX XSM 52 BS	2008	GGP	Walk Behind	WBH Petrol steel	MCS 504 TR		Petrol selfpropelled	Briggs & Stratton	126T02-1830-B1	
291535838/BKA	TEXAS GARDEN 51TR/H	2007	GGP	Walk Behind	WBH Petrol steel	CAL 534 TR	Steel	Petrol selfpropelled	Honda	GCV 160	
292153435/ANC	GARDEN FERR	2006	GGP	Walk Behind	WBH Petrol alluminium	NP 534 TR		Petrol selfpropelled	Honda	GCV 160	
292153436/ANC	GARDEN FERR	2009	GGP	Walk Behind	WBH Petrol alluminium	NP 534 TR		Petrol selfpropelled	Honda	GCV 160	
292153438/ANC	GARDEN FERR	2009	GGP	Walk Behind	WBH Petrol alluminium	NP 534 TR		Petrol selfpropelled	Honda	GCV 160	
292154038/ANC	GARDEN FERR	2009	GGP	Walk Behind	WBH Petrol alluminium	NP 534 TR		Petrol selfpropelled	Honda	GCV 160	
292163533/A	GARDEN FOX BXA 5100 H	2006	GGP	Walk Behind	WBH Petrol alluminium	NP 534 TR		Petrol selfpropelled	Honda	GCV 160	
293516121/BKA	TEXAS GARDEN 46	2007	GGP	Walk Behind	WBH Petrol steel	NG 464		Petrol	Briggs & Stratton	09T502-0111-B1	
293616021/BKA	TEXAS GARDEN 46 TR	2006	GGP	Walk Behind	WBH Petrol steel	NG 464 TR		Petrol selfpropelled	Briggs & Stratton	10T502-0111-B1	
293616123/BKA	TEXAS GARDEN 46 TR	2005	GGP	Walk Behind	WBH Petrol steel	NG 464 TR		Petrol selfpropelled	Briggs & Stratton	10T502-0111-B1	
294430673/A	GARDEN FOX TX 410 E	2006	Accessories	Walk Behind	WBH Electric steel	TDL 430 S		Electric	N.A.		
294480668/ANC	GARDEN FERR	2009	GGP	Walk Behind	WBH Electric steel	TD 480		Electric	Kawasaki		

Product search

Item n. :

Commercial name : garden combi

Year : 2011

Brand : [All]

Category : [All]

Family : [All]

Technical name : [All]

Chassis : [All]

Engine / Transmission : [All]

Engine Brand : [All]

Engine model : [All]

Search

Reset

	Item n.	Commercial name	Year	Brand	Category	Family	Technical name	Chassis	Engine / Transmission	Engine Brand	Engine model
	2T0120281/11	GARDEN COMBI	2011	Stiga	Ride-on	Ride-on 72	F 72			Briggs & Stratton	
	2T0220281/10	COMBI HST	2011	Stiga	Ride-on	Ride-on 72	F 72 Hydro			Briggs & Stratton	
	2T0220281/SF1	GARDEN COMBI HST	2011	Stiga	Ride-on	Ride-on 72	F 72 Hydro			Briggs & Stratton	

View exploded drawing containing the item

GGP Parts & Service

Search product | [Advanced search](#)

Item n. [Search](#)

Search part | [Advanced search](#)

Item n. [Search](#)

PRODUCTS

Massimo De Martin GGP Divisione Italia

Messages

Service

Parts catalogues

Order now

Enquiry

Marketing

My account

Help

MBI



GARDEN COMBI Active Filter [2T0120281/11]

Brands - Stiga - Ride-on - Ride-on 72 - GARDEN COMBI


Product name : GARDEN COMBI

<div style="text-align: left; padding: 5px;"> d Gearbox &S sion ate Lifting gagement ate cher Parts On Reque </div>	<p style="color: green;">Chassis</p>	<p style="color: green;">Body</p>	<p style="color: green;">Steering</p>	<p style="color: green;">Brake And Gearbox Controls</p>	<p style="color: green;">Engine - B&S</p>
<div style="text-align: left; padding: 5px;"> eering Wh sion MBI HST MBI HST + MBI PRO H ories </div>	<p style="color: green;">Transmission</p>	<p style="color: green;">Cutting Plate Lifting</p>	<p style="color: green;">Baldes Engagement</p>	<p style="color: green;">Cutting Plate</p>	<p style="color: green;">Grasscatcher</p>
<div style="text-align: left; padding: 5px;"> -122 </div>	<p style="color: green;">Electrical Parts</p>	<p style="color: green;">Optionals On Request</p>	<p style="color: green;">Labels</p>	<p style="color: green;">Seat & Steering Wheel</p>	<p style="color: green;">Transmission</p>

GP Parts & Service




Search machine | [Advanced search](#)

Item n. 

Search

Search part | [Advanced search](#)

Item n. 

Search

Parts catalogues	Order Now	Enquiry	Marketing	My account	Help
----------------------------------	---------------------------	-------------------------	---------------------------	----------------------------	----------------------

2.4 b) Get a catalogue starting from the SPARE PART

This feature can be mainly used to::



- 1) Understand on how many machines an item nr. is fittable
- 2) Clear out doubts
- 3) Make stock evaluations
- 4) Evaluate possible commercial offers

Search machine | [Advanced search](#)

Item n.

Search part | [Advanced search](#)

Item n.

[Inquiry](#) [Marketing](#) [My account](#) [Help](#)

Choose “item nr.” in the menu; type the part nr. You want to inquire (upper picture); then see what’s the result (lower picture).

If a magnifying lens is appearing closed to the item nr. It means there’s a result linked to this item. Click on the lens and see the result (next page)





Search components/spare parts

Item n. :

Description :

Supersession :

Model / Product :

		Item n.	Description	Valid from	Valid to
		19216040/0	Bearing		

Search components/spare parts

Item n. :

19216040/0

Description :

Supersession :

Model / Product :

[All]

Search

Reset

	Item n.	Brands	GGP	Ride-on	Ride-on SD98	SD 108	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SD 108	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SD 108 H	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SD 108 Hydro	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SD 108 Hydro	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SD 98	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SD 98 Hydro	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SDS 98	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SDX 108 HYDRO	Cutting Plate
6	19216040/0	Brands	GGP	Ride-on	Ride-on SD98	SDX 98 HYDRO	Cutting Plate
6	19216040/0	Brands	Stiga	Ride-on	Ride-on SD98	ESTATE GRAND TORNADO	Cutting Plate
6	19216040/0	Brands	Stiga	Ride-on	Ride-on SD98	ESTATE GRAND TORNADO PRO HST	Cutting Plate
6	19216040/0	Brands	Stiga	Ride-on	Ride-on SD98	ESTATE TORNADO	Cutting Plate
6	19216040/0	Brands	Stiga	Ride-on	Ride-on SD98	ESTATE TORNADO HST	Cutting Plate
6	19216040/0	Brands	Stiga	Ride-on	Ride-on SD98	ESTATE TORNADO HST 1	Cutting Plate

Inside this mask are represented all the machines that are adopting this item nr. *

If you want to refine the search is enough to click on one of the fields (example the brand or family of product).

Example clicking on the Brand Castलगarden (next page)

* Maximum nr. of results (in this moment) is 500 rows

Search components/spare parts

Item n. : 19216040/0

Description :

Supersession :

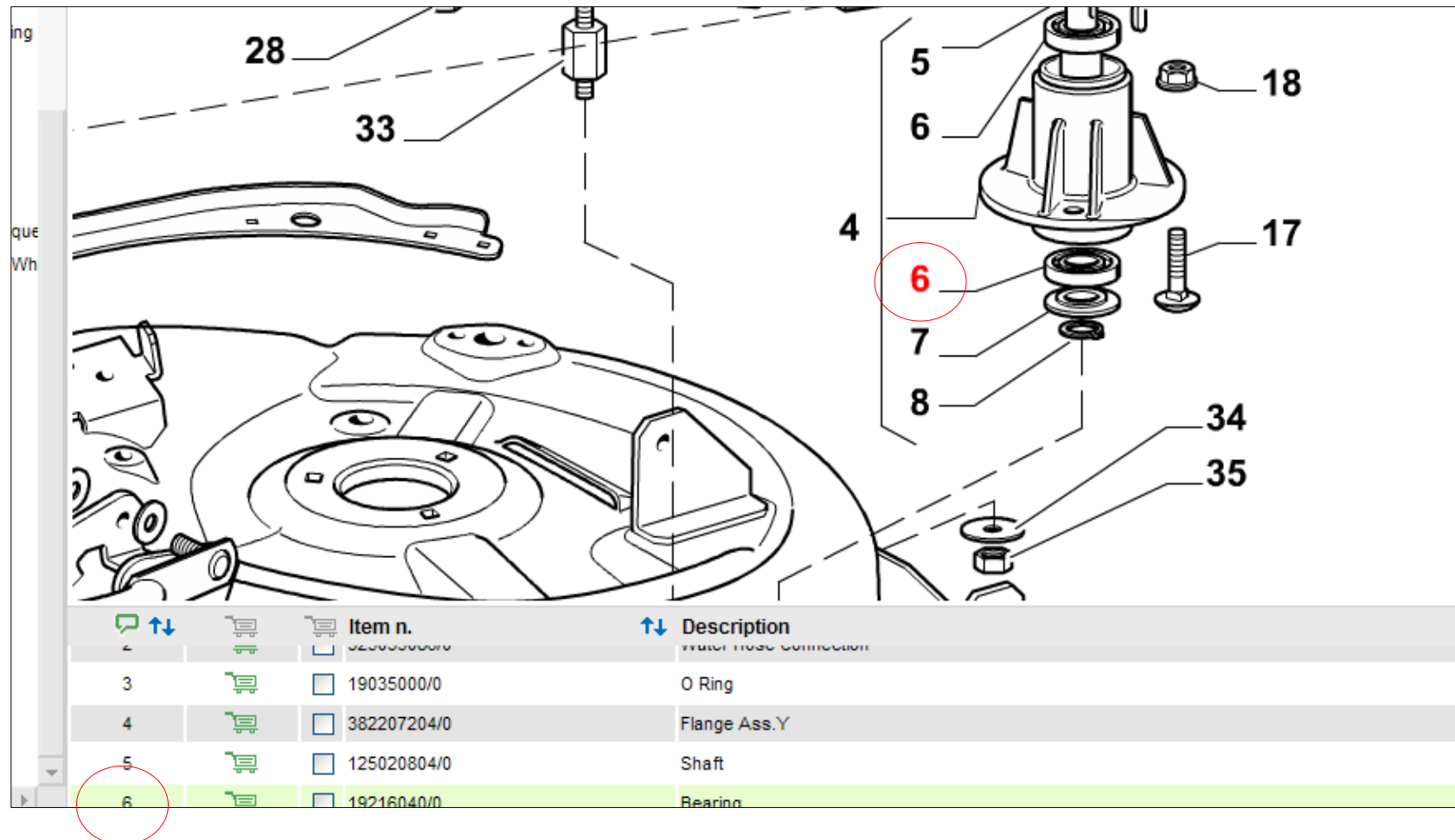
Model / Product : [All]

Search

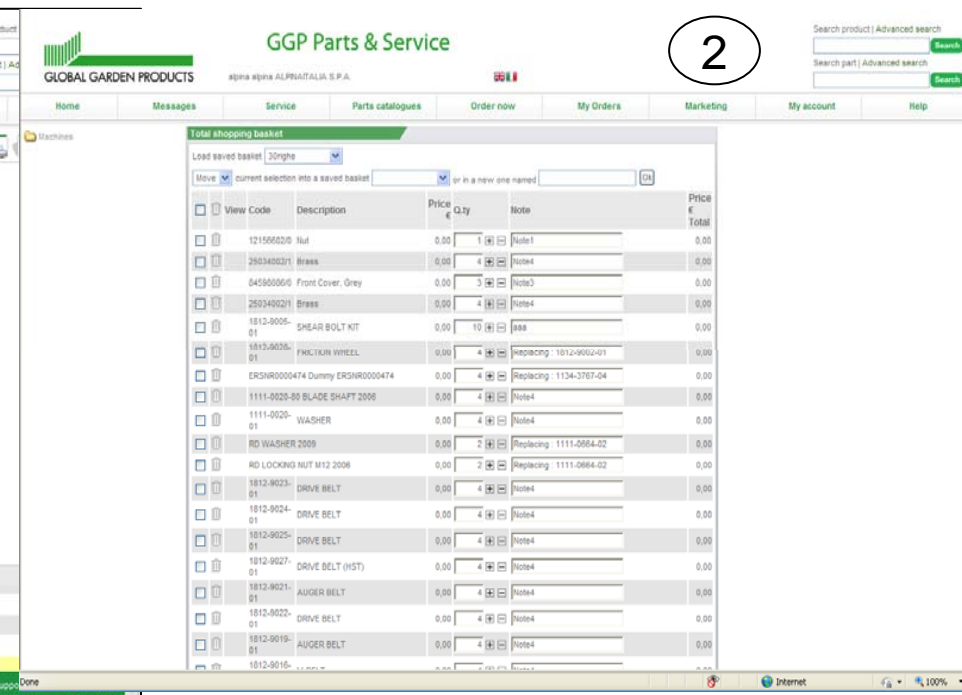
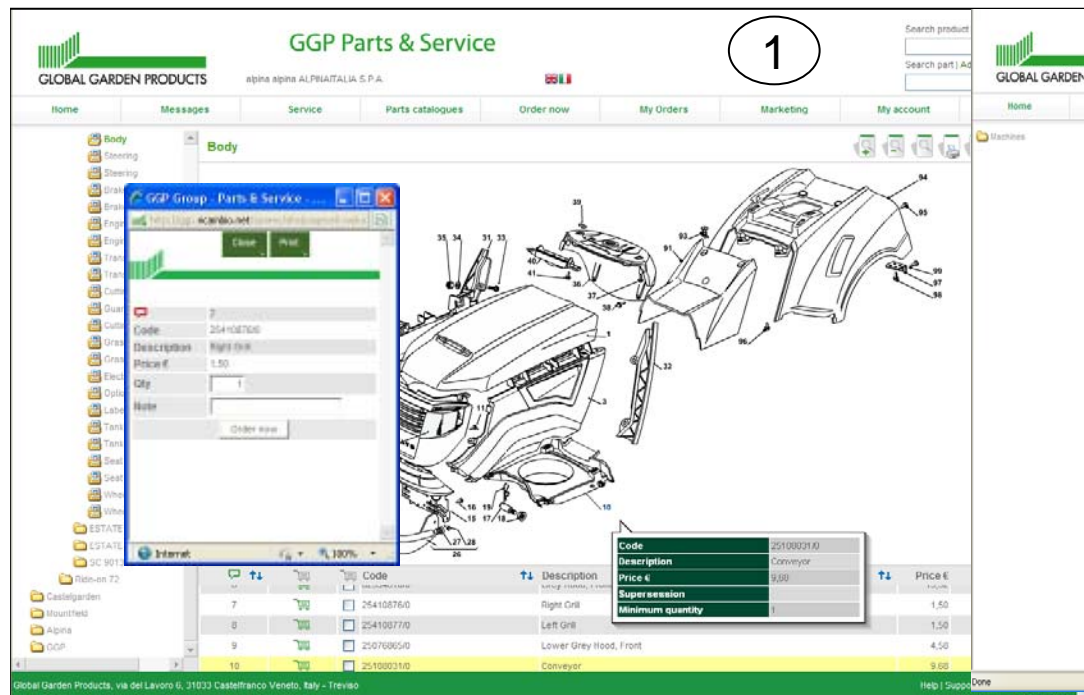
Reset

	Item n.						
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	L 135BM	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	L 185BH	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XD 130	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XD 140	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XD 140 HD	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XD 150	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XD 150 HD C	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XD 170 HD	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XDL 170	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XDL 175 HD	Cutting Plate
6	19216040/0	Brands	Castelgarden	Ride-on	Ride-on SD98	XDL 190 HD	Cutting Plate

Clicking on the last active field (in this case “cutting plate” is the relevant exploded view-chart) you’ll be brought to the drawing (next page)



Automatically the drawing is enlarged and the selected item nr. Is marked in red (position) and the line in green



3.1: ORDER ON LINE: POSSIBILITY TO ORDER IN 4 DIFFERENT WAYS:

- 1) BROWSING THE EXPLODED VIEWS
- 2) ADDING ITEMS, MANUALLY
- 3) UPLOADING FILES FROM OTHER SYSTEMS
- 4) COPY AND PASTE

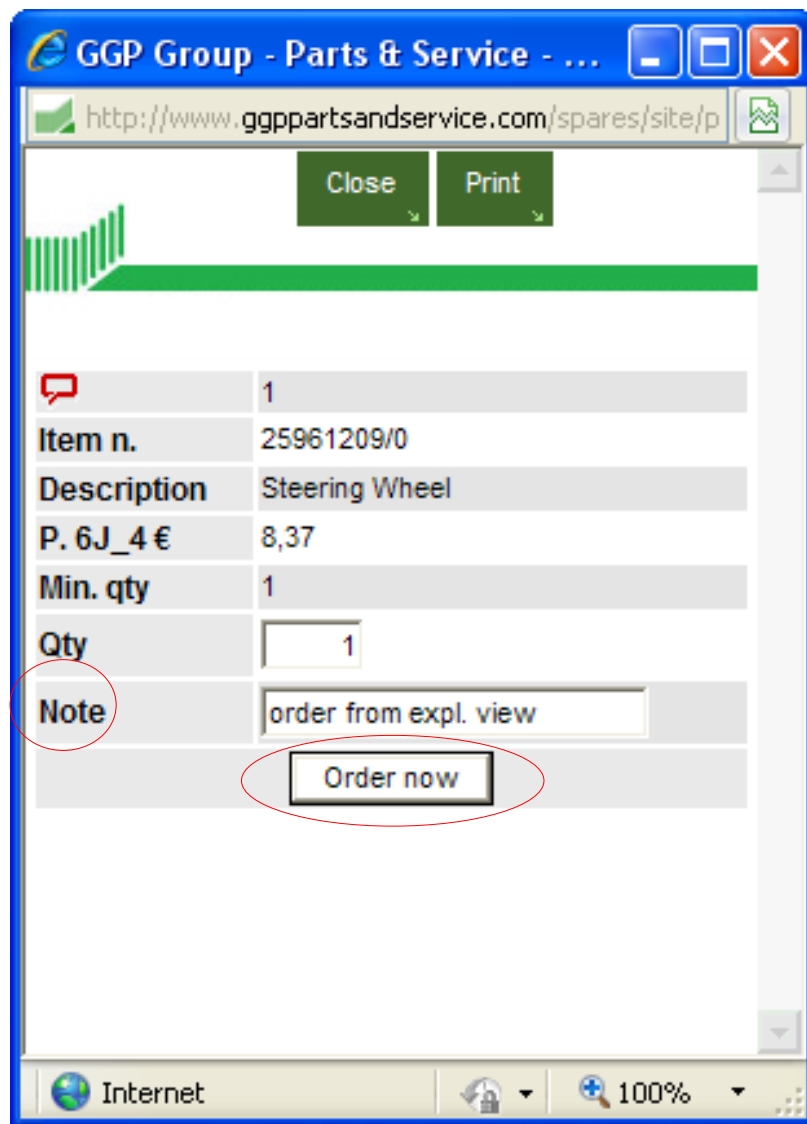


Seat & Steering Wheel Active Filter [2T0120281/11]
Brands - Stiga - Ride-on - Ride-on 72 - GARDEN COMBI - Seat & Steering Wheel

	Item n.	Description
1	25961209/0	Steering Wheel
2	25580501/0	Can

3.1 a) Make an order from an EXPLODED VIEW (drawing)

To put an item inside a basket is enough to click on the drawing position, or to click on the trolley sketch, or to click on the squared box closed to the item nr. The result is the same and it's displayed on next page



Information are the same that can be found on the pop-up of the exploded views positions (see page 21)

The **NOTE** field can be used to remember in a future (once the item has been put in the basket) why or for whom we ordered it. This note will be reported in the order

Click on “Order now” button. The item will be added to your basket. If any basket hasn’t still been created, it’ll be anyhow added and visible the first time you’ll get access to the “order now” session, from the main menu

[Home](#)
[Messages](#)
[Service](#)
[Parts catalogues](#)
[Order Now](#)
[Enquiry](#)
[Marketing](#)
[My account](#)
[Help](#)

Last news

Maintenance activity 14-7-2011
Update order data: ISSUE CLOSE


Problem about connection with GGP SAP System: FIXED! 11-7-2011
The issue regarding the orders due to a connection problem with the GGP SAP ERP system has been fixed.

Last SP orders

My order n.	GGP Order n.	Order date	Amount	Status
	1504377072	28.7.2011		ACCEPTED
	1504377068	28.7.2011		ACCEPTED
047443	1504376476	27.7.2011	12.782,65	CONFIRMED
047441	1504376295	27.7.2011	2.048,83	CONFIRMED
047437	1504376088	27.7.2011	645,56	P.SHIPPED
047436	1504375682	26.7.2011	392,80	SHIPPED
047434	1504375399	26.7.2011	82,51	SHIPPED


Parts catalogues

Exploded views for spare parts and spare parts accessories




Order Now

Create and send your order online




Messages

Get all the communications from GGP and send your requests




Service

Workshop manuals, service bulletins, internal service info




My orders

Check the status of your orders, availability, deliveries, invoices



My account

Manage your contact data



es	Service	Parts catalogues	Order now	Enquiry	Marketing
----	---------	------------------	-----------	---------	-----------

Manage your basket/s

Current saved basket: 1

The basket is empty.

Create an order manually inserting your item and click on "add item"

2

Create an order loading a file(look at the help page about file formatting):

3

Insert your items using "cut & paste" from an opened file:

4

Select the delimiter of the imported list:
☒ fields are delimited by Tab(from a .xls file)
☐ fields are delimited by ";"
☐ fields are delimited by ","

Main order session page:

- 1) Easy basket management
- 2) Make a manual order by adding positions
- 3) Create an order by loading a file
- 4) Insert an order only making "copy and paste"

Manage your basket/s

Continue

Current saved basket:

selected items into one of the saved baskets: or in a new one named

	ew	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input checked="" type="checkbox"/>	<input type="checkbox"/>		Seat & Steering Wheel 25961209/0 Steering Wheel	0,00	<input type="text" value="1"/> <input type="button" value="+"/> <input type="button" value="-"/>		order from expl. view	0,00
Total								0,00

Update basket

Clear basket

At page 39 we've seen how to add to an order an item from exploded views.

From this session is possible:

- a) To order an item nr. without saving a basket
- b) To save this item into a basket and then order it
- c) To save this item into a basket and order it in a second moment example of the upper picture

On the upper picture we can see example c). Follow instruction from left to right of the page

- 1) Select the item you want to save (we have only this item nr.)
- 2) Select from the menu "Move" or "copy".
- 3) As we haven't got any other saved basket, we choose a name to give to the basket in object (in this case "Expl. View Garden Combi")
- 4) Click on "ok"

Manage your basket/s

Current saved basket: ▼
Expl. view Garden Combi

The basket is empty.

Create an order manually inserting your item and click on "add item"

Create an order loading a file(look at the help page about file formatting):

Insert your Items using "cut & paste" from an opened file:

Select the delimiter of the imported list:

- ☒ fields are delimited by Tab(from a .xls file)
- ☐ fields are delimited by ";"
- ☐ fields are delimited by ","

The basket has been registered and can be selected also in a second moment.

NOTE:

if you're adding / taking out items to / from a previously saved basket, remember to always click on the button "Update basket" (previous page)

Manage your basket/s

Current saved basket:

The basket is empty.

Create an order manually inserting your item and click on "add item"

Create an order loading a file(look at the help page about file formatting):

Insert your items using "cut & paste" from an opened file:

Select the delimiter of the imported list:

- ☒ fields are delimited by Tab(from a .xls file)
- ☐ fields are delimited by ";"
- ☐ fields are delimited by ","

3.1 b) Make an order adding MANUALLY an item (more items)

To add an item (more than one item) is enough to write the item nr. Inside the field and then click on "Add item"

Manage your basket/s

Continue

Current saved basket:
New basket 1

Move
selected items into one of the saved baskets:
or in a new one named
Ok

<input type="checkbox"/>		View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input type="checkbox"/>			1111-0062-01	CONTROL LEVER	0,00	1		manually added	0,00
Total									0,00

Update basket

Clear basket

Create an order manually inserting your item and click on "add item"

Add item

Create an order loading a file(look at the help page about file formatting):

Upload File

Insert your Items using "cut & paste" from an opened file:

Select the delimiter of the imported list:

☒ fields are delimited by Tab(from a .xls file)
☐ fields are delimited by ";"
☐ fields are delimited by ","

The item has been added to our working table.

Manage your basket/s

Current saved basket: ▼ Continue

Move ▼ selected items into one of the saved baskets: ▼ or in a new one named manually added Ok

Move
Copy

ew	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input checked="" type="checkbox"/>	1111-0062-01	CONTROL LEVER	0,00	1 + -		manually added	0,00
Total							0,00

Update basket Clear basket

Create an order manually inserting your item and click on "add item"

Add item

Manage your basket/s

Current saved basket: ▼

Expl. view Garden Combi
manually added

The basket is empty.

Create an order manually inserting your item and click on "add item"

Add item

Create an order loading a file(look at the help page about file formatting):

Upload File

Insert your Items using "cut & paste" from an opened file:

Select the delimiter of the imported list:


- ☒ fields are delimited by Tab(from a .xls file)
- ☐ fields are delimited by ";"
- ☐ fields are delimited by ","

Add selection

Is always possible to save it into a new basket (see upper pictures). The procedure is the same as per page 39-40

Pages	Service	Parts catalogues	Order now	Enquiry	Marketing
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Manage your basket/s

Current saved basket: 

The basket is empty.

Create an order manually inserting your item and click on "add item"

Create an order loading a file (look at the help page about file formatting):

Insert your items using "cut & paste" from an opened file:

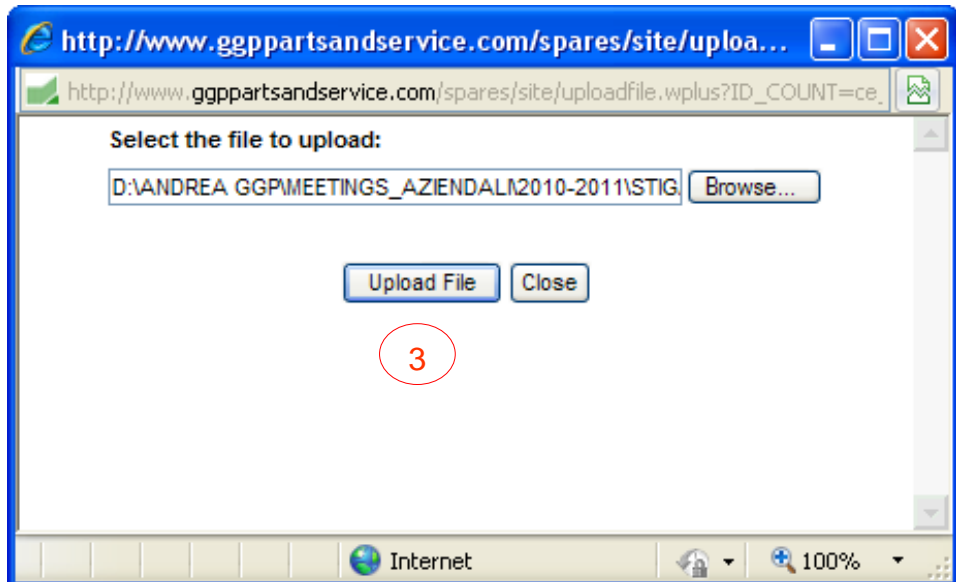
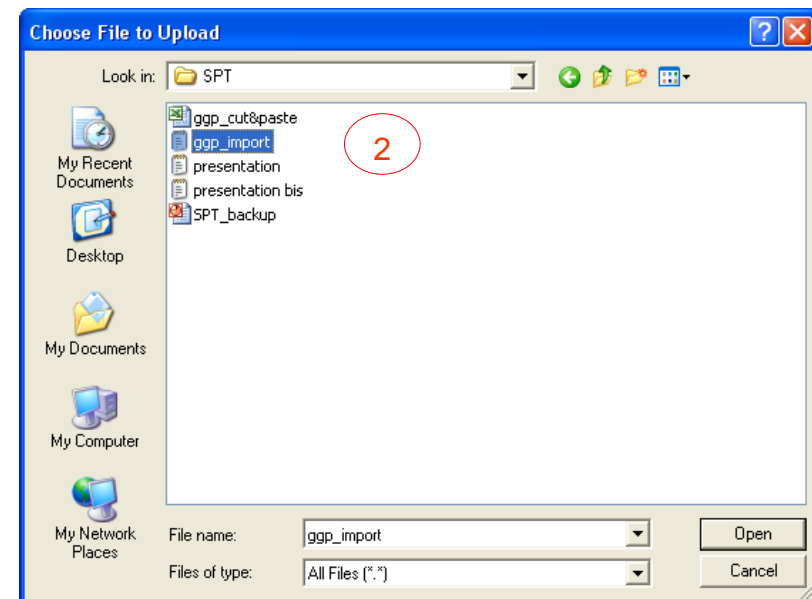
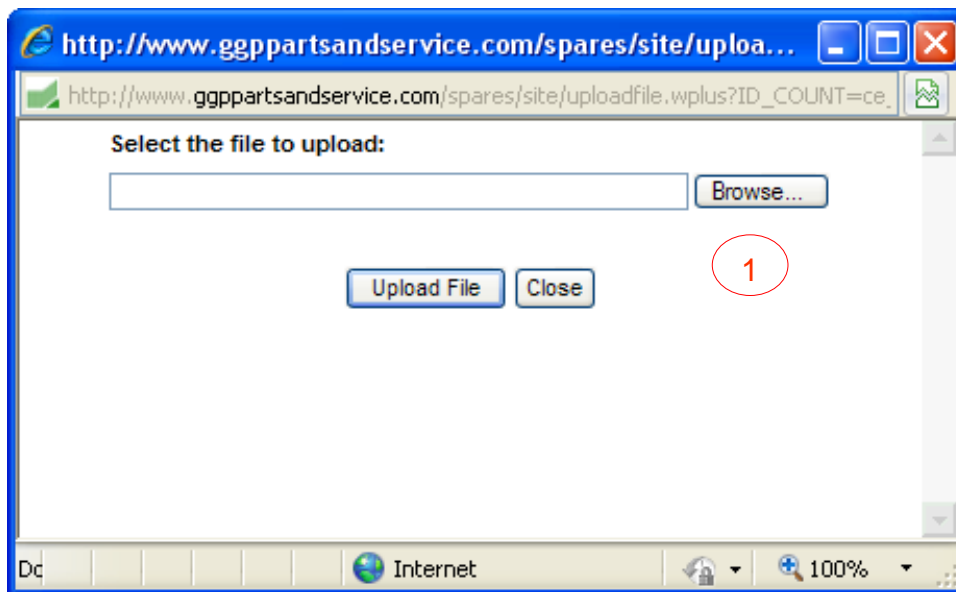
Select the delimiter of the imported list:

- ☒ fields are delimited by Tab(from a .xls file)
- ☐ fields are delimited by ";"
- ☐ fields are delimited by ","

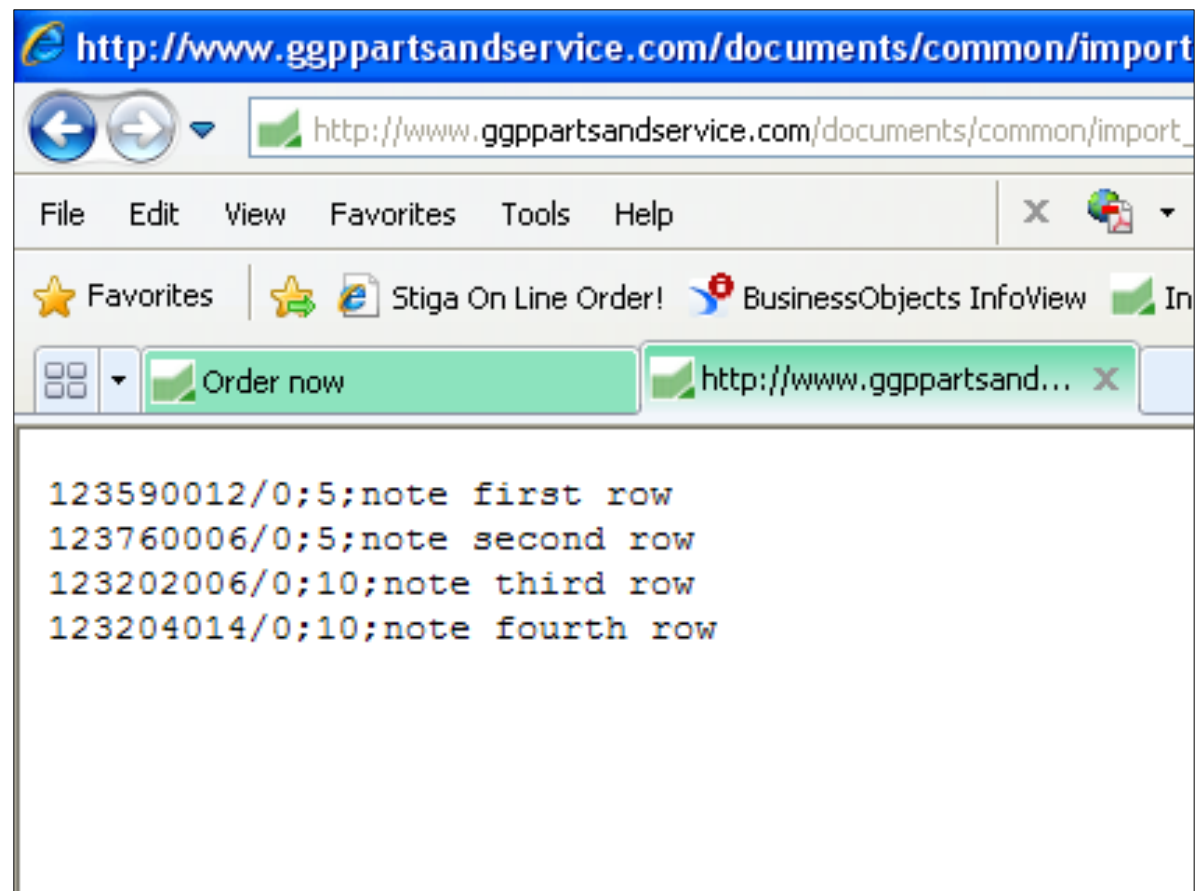
3.1 c) Make an order by **LOADING** a **FILE**

It's possible to load in the system, directly, a file.

Click on the button " Upload file", then see next pages to follow the procedure



- 1) Click on "Browse" button to select the source of the file you want to upload (like adding an attachment to an email, or uploading a picture into Facebook)
- 2) Select the file of your interest (the file has to be formatted as a .txt file). For more information go to help / how to order / download file here (see laso next page how it appears)
- 3) Click on "Upload file"



How is organized the source .txt file

Manage your basket/s Continue

Current saved basket: ▼

Move ▼ selected items into one of the saved baskets: ▼ or in a new one named Imported order Ok

<input checked="" type="checkbox"/>	<input type="checkbox"/>	View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input checked="" type="checkbox"/>	<input type="checkbox"/>		12156602/0	Nut	0,00	100 + -		Note1 Import	0,00
<input checked="" type="checkbox"/>	<input type="checkbox"/>		25034002/1	Bush	0,00	99 + -		Note2 Import	0,00
<input checked="" type="checkbox"/>	<input type="checkbox"/>		84598086/0	Front Cover Grey	0,00	98 + -		Note3 Import	0,00
<input checked="" type="checkbox"/>	<input type="checkbox"/>		25034002/1	Bush	0,00	97 + -		Note4 Import	0,00
Total									0,00

Update basket

Clear basket

Manage your basket/s Continue

Current saved basket: Imported order ▼

Copy ▼ selected items into one of the saved baskets: ▼ or in a new one named Ok

<input type="checkbox"/>	<input type="checkbox"/>	View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input type="checkbox"/>	<input type="checkbox"/>		12156602/0	Nut		100 + -		Note1 Import	0,00
<input type="checkbox"/>	<input type="checkbox"/>		25034002/1	Bush	0,00	99 + -		Note2 Import	0,00
<input checked="" type="checkbox"/>	<input type="checkbox"/>		84598086/0	Front Cover Grey	0,00	98 + -		Note3 Import	0,00
<input checked="" type="checkbox"/>	<input type="checkbox"/>		25034002/1	Bush	0,00	97 + -		Note4 Import	0,00
Total									0,00


Update basket

Clear basket

- 1) The items are automatically added on the desktop
- 2) We can then save these items in another basket as per previous ones, selecting them and naming the new basket

Pages	Service	Parts catalogues	Order now	Enquiry	Marketing
-------	---------	------------------	-----------	---------	-----------

Manage your basket/s

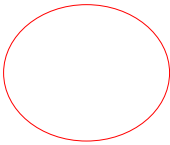
Current saved basket: 

The basket is empty.

Create an order manually inserting your item and click on "add item"

Create an order loading a file(look at the help page about file formatting):

Insert your items using "cut & paste" from an opened file:



Select the delimiter of the imported list:
☒ fields are delimited by Tab(from a .xls file)
☐ fields are delimited by ";"
☐ fields are delimited by ","

3.1 d) Make an order by COPY and PASTE

It's possible to load an order in the system, simply opening an excell file (.xls) organized in 3 rows:

- 1) item nr.
- 2) Quantity
- 3) Eventual notes

Microsoft Excel - ggp_cut&paste

File Modifica Visualizza Inserisci Formato Strumenti Dati Finestra ?

File folder save print search ABC insert cut copy paste undo redo % insert currency

Insert folder move copy paste undo redo insert print print range print range print range Rispondi con modifiche... Term

A1 fx 12156602/0

	A	B	C	D	E	F
1	12156602/0	100	Note1 copy			
2	25034002/1	99	Note2 copy			
3	84598086/0	98	Note3 copy			
4	25034002/1	97	Note4 copy			
5						
6						
7						
8						
9						
10						
11						

How is organized the source .xls file

Manage your basket/s

Current saved basket:

The basket is empty.

Create an order manually inserting your item and click on "add item"

Add item

Create an order loading a file(look at the help page about file formatting):

Upload File

Insert your Items using "cut & paste" from an opened file:

12156602/0 100 Note1 copy
25034002/1 99 Note2 copy
84598086/0 98 Note3 copy
25034002/1 97 Note4 copy

Select the delimiter of the imported list:
☒ fields are delimited by Tab(from a .xls file)
☐ fields are delimited by ";"
☐ fields are delimited by ","

Add selection

Simply copy the selection into the field of SPT (as per upper picture) and then click on "Add selection".

The items will be then added to the desktop (next page) and can be again saved as separate (if needed) basket

Manage your basket/s

Continue

Current saved basket:

Move selected items into one of the saved baskets: or in a new one named Copied order Ok

<input checked="" type="checkbox"/>	<input type="checkbox"/>	View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input checked="" type="checkbox"/>	<input type="checkbox"/>		12156602/0	Nut	0,00	100 + -		Note1 copy	0,00
<input checked="" type="checkbox"/>	<input type="checkbox"/>		25034002/1	Bush	0,00	99 + -		Note2 copy	0,00
<input checked="" type="checkbox"/>	<input type="checkbox"/>		84598086/0	Front Cover Grey	0,00	98 + -		Note3 copy	0,00
<input checked="" type="checkbox"/>	<input type="checkbox"/>		25034002/1	Bush	0,00	97 + -		Note4 copy	0,00
Total									0,00

Update basket

Clear basket

Create an order manually inserting your item and click on "add item"

Add item

Create an order loading a file(look at the help page about file formatting):

Upload File

Insert your Items using "cut & paste" from an opened file:

Select the delimiter of the imported list:

☒ fields are delimited by Tab(from a .xls file)

☐ fields are delimited by ";"

☐ fields are delimited by ","

Add selection

Continue

05

Manage your basket/s

Current saved basket: ▼

The basket is empty.

Create an order manually: on "add item"

Create an order loading a file(look at the help page about file formatting):

Insert your items using "cut & paste" from an opened file:

Select the delimiter of the imported list:

- ☒ fields are delimited by Tab(from a .xls file)
- ☐ fields are delimited by ";"
- ☐ fields are delimited by ","

We created 4 different basket only to stress the possibility to manage baskets. One for each different way of ordering via SPT

Manage your basket/s

Continue

Current saved basket: manually added

Move

selected items into one of the saved baskets:

or in a new one named

Ok

<input type="checkbox"/>		View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input type="checkbox"/>			1111-0062-01	CONTROL LEVER	0,00	1 + -		manually added	0,00
<input type="checkbox"/>			84598086/0	Front Cover Grey	0,00	98 + -		Note3 Import	0,00
<input type="checkbox"/>			25034002/1	Bush	0,00	97 + -		Note4 Import	0,00
Total									0,00

1

Update basket

Clear basket

3.2 a) Send the order: SELECT THE PARAMETERS

It's possible now to continue and prepare the order we want to send.

1) Select the item / s we want to order. In the upper picture we just selected 3 items inbetween our baskets

Order parameters

Back to Order parameters Go on with your order

Customer Code : 0000152994
Name : Massimo
Surname : De Martin
Company Name : GGP Divisione Italia
Order type : 2 Normal order - ZREP *
Requested delivery date : Normal order - ZREP *
Customer order number (free text) : Rush order - ZROD *
Additional notes (optional free text) :
Delivery address: GGP DIVISIONE ITALIA SPA VIA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY
Email address(for order confirmation) : ricambi.divisioneitalia@ggp-group.com
* = required

Back to Order parameters Go on with your order

3.2 a) Send the order: SELECT THE PARAMETERS

2) Select the TYPE OF ORDER (normal, urgent)

Order parameters

Back to Order parameters Go on with your order


Customer Code : 0000152994

Name : Massimo

Surname : De Martin

Company Name : GGP Divisione Italia

Order type : Normal order - ZREP *

Requested delivery date : 15/7/2011  *

Customer order number (free text) :

Additional notes (optional free text) :

Delivery address: IA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY

Email address(for order confirmation) :

* = required

Back to Order parameters Go on with your order

3.2 a) Send the order: SELECT THE PARAMETERS

3) Select the REQUESTED DELIVERY DATE* (clicking on the calendar icon, the calendar will be open)

* Attention: the requested delivery date is indicative; delivery working time is already set in GGP Company system and follows your customer code. For more information about this, you can refer to our orderdesk

Order parameters

Back to Order parameters Go on with your order

Customer Code : 0000152994

Name : Massimo

Surname : De Martin

Company Name : GGP Divisione Italia

Order type : Normal order - ZREP *

Requested delivery date : 15/07/2011 *

Customer order number (free text) : MY ORDER NUMBER 4

Additional notes (optional free text) : Internal indications. Nobody's in GGP is going to read it 5

Delivery address: GGP DIVISIONE ITALIA SPA VIA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY 6

Email address(for order confirmation) : ricambi.divisioneitalia@ggp-group.com

* = required

Back to Order parameters 7 Go on with your order

3.2 a) Send the order: SELECT THE PARAMETERS

- 4) Fill-in your ORDER NUMBER
- 5) If you need it, you can add ADDITIONAL NOTES *
- 6) If you have more than one delivery address, select the one you desire
- 7) Go on with your order: in this moment SPT will be connected with GGP Company system

* Attention: these are internal indications from who's writing. Nobody in GGP organization will read them. Order is processed by machines.

Order parameters

Back to the previous step

Proceed with order acceptance

Customer Code : 0000152994
Name :
Surname :
Company Name :
Order type : Normal order - ZREP
Requested delivery date : 15/07/2011
Customer order number (free text) : MY ORDER NUMBER
Additional notes (optional free text) : Internal indications. Nobody's in GGP is going to read it
Delivery address: GGP DIVISIONE ITALIA SPA VIA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY
Email address(for order confirmation) :

View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total	Del. date	WareH.
	1111-0062-01	CONTROL LEVER	1,15	1		manually added	1,15	18/07/2011	Gent
	84598086/0	Front Cover Grey	6,87	98		Note3 Import	673,26	24/08/2011	Gent
	25034002/1	Bush	0,54	97		Note4 Import	52,38	18/07/2011	Gent
Freight costs			0,00	1			0,00		
Total							726,79		

* = required

Back to the previous step

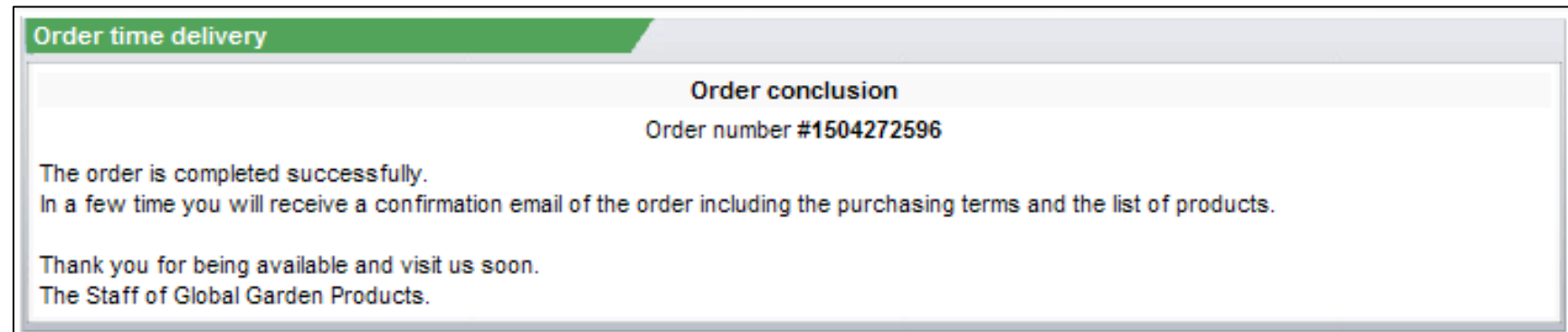
8

Proceed with order acceptance

3.2 b) Send the order: ORDER PREVIEW

In this moment the SPT receives back all the data: confirmation and calculation of prices, availability, logistic costs, eventual error messages (wrong part n., etc.)

8) The order is not still sent to GGP: To confirm and to send it, click on "Proceed with order acceptance"



3.2 c) Send the order: ORDER CONCLUSION

In this mooment the SPT sent the order to the GGP Company system. And confirms back that everything was fine, or some mistakes occurred.

Upper picture: order has been successfully sent.

3.2 d) Send the order: ORDER CONFIRMATION VIA MAIL

The SPT system will send an order confirmation with all the order via MAIL to the mail address of the user that made the order

3.3 a) System **ERRORS / WARNING MESSAGES**

The SPT system will display various messages in order to advise you about something is not correct (next pages)

LIST OF ERROR / WARNING MESSAGES AT TODAY: some of them are still not perfectly fit and work in progress)

- THE DIGITED ITEM IS OBSOLETE *
- THE DIGITED ITEM IS NOT EXISTING OR WRONGLY DIGITED
- ONE ITEM NR. HAS BEEN SUBSTITUTED BY A NEW ONE
- SALES PRICE OF AN ITEM IS MISSING AND IT'S NOT POSSIBLE TO ORDER IT
- THERE'S A MINIMUM QUANTITY TO ORDER FOR AN ITEM
- THERE'S A MISTAKE IN THE FILE FORMAT USED WHEN MAKING AN ORDER BY UPLOADING A FILE

NOTES:

1) The various messages will be displayed immediately, if the items are added manually in one order; otherwise at the order preview, blocking it. You will then have to go back one step and cancel the wrong /problematic item nr.

2) The system doesn't give a complete list of mistakes put together; SPT lists them one-by-one, so, unless all the mistakes are not amended, the preview (with all the calculations) and the order itself can't be processed and proceed. See example at page 64 (obsolete + wrong item nr.)

* An OBSOLETE item nr. Is an out of production item, and won't be ever more produced / supplied

Manage your basket/s

Continue

Current saved basket: manually added

Move selected items into one of the saved baskets: or in a new one named Ok

<input type="checkbox"/>		View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input type="checkbox"/>			1111-0062-01	CONTROL LEVER	1,15	1 + -		manually added	1,15
<input type="checkbox"/>			84598086/0	Front Cover Grey	6,87	98 + -		Note3 Import	673,26
<input type="checkbox"/>			25034002/1	Bush	0,54	97 + -		Note4 Import	52,38
<input type="checkbox"/>			OBSOLETE		0,00	1 + -		1111-0908-01	0,00
Total									726,79

Update basket

Clear basket

Create an order manually inserting your item and click on "add item"

Add item

3.3 b) OBSOLETE ITEM NR.

The ordered item n. is out of production and it's not possible to keep it in order. The message is displayed immediately when digiting it, if added manually. The information is displayed in the "item nr." field, and the relevant item nr. Is been moved to the notes field.

Otherwise it'll be displayed when asking the preview (see page 59 and next page)

Order parameters

[Back to the previous step](#)

Customer Code : 0000152994
 Name : Massimo
 Surname : De Martin
 Company Name : GGP Divisione Italia
 Order type : Normal order - ZREP
 Requested delivery date : 15/7/2011
 Customer order number (free text) :
 Additional notes (optional free text) :
 Delivery address : GGP DIVISIONE ITALIA SPA VIA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY
 Email address(for order confirmation) : ricambi.divisioneitalia@ggp-group.com

View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total	Del. date	WareH.
	1111-0062-01	CONTROL LEVER	1,15	1		manually added	0,00	00:00:00	
	84598086/0	Front Cover Grey	6,87	98		Note3 Import	0,00	00:00:00	
	25034002/1	Bush	0,54	97		Note4 Import	0,00	00:00:00	
	OBSOLETE		0,00	1		1111-0908-01	0,00	00:00:00	
	Freight costs		0,00	1			0,00		
Total							0,00		

* = required

The code OBSOLETE is not valid or does not exist, please check it.

[Back to the previous step](#)

The system doesn't give back any calculation and asks for an intervention (remove the wrong / problematic part nr.).

To remove the wrong item, go back two steps in case of manual added item nr., or take it out from an uploaded file, or from the selection (in the used "copy and paste" selected area).

Manage your basket/s

Continue

Current saved basket: manually added

Move

selected items into one of the saved baskets:

or in a new one named

Ok

<input type="checkbox"/>		View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input type="checkbox"/>			1111-0062-01	CONTROL LEVER	1,15	1		manually added	1,15
<input type="checkbox"/>			84598086/0	Front Cover Grey	6,87	98		Note3 Import	673,26
<input type="checkbox"/>			25034002/1	Bush	0,54	97		Note4 Import	52,38
<input type="checkbox"/>			OBSOLETE		0,00	1		1111-0908-01	0,00
Total									726,79

Update basket

Clear basket

Create an order manually inserting your item and click on "add item"

12345XYZ

Add item

3.3 c) WRONG OR NOT ESISTING ITEM NR.

In the picture here above we're trying to order one OBSOLETE item and also a WRONG part n.

Order parameters

Back to the previous step

Customer Code :

0000152994

Name :

Massimo

Surname :

De Martin

Company Name :

GGP Divisione Italia

Order type :

Normal order - ZREP

Requested delivery date :

15/7/2011

Customer order number (free text) :

Additional notes (optional free text) :

Delivery address:

GGP DIVISIONE ITALIA SPA VIA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY

Email address(for order confirmation) :

ricambi.divisioneitalia@ggp-group.com

View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total	Del. date	WareH.
	1111-0062-01	CONTROL LEVER	1,15	1		manually added	0,00	00:00:00	
	84598086/0	Front Cover Grey	6,87	98		Note3 Import	0,00	00:00:00	
	25034002/1	Bush	0,54	97		Note4 Import	0,00	00:00:00	
	OBSOLETE		0,00	1		1111-0908-01	0,00	00:00:00	
	12345XYZ		0,00	1			0,00	00:00:00	
	Freight costs		0,00	1			0,00		
Total							0,00		

* = required

The code OBSOLETE is not valid or does not exist, please check it.

Back to the previous step

The system doesn't give back any calculation and asks for an intervention (remove the wrong / problematic part nr.).

To remove the wrong item, go back two steps in case of manual added item nr., or take it out from an uploaded file, or from the selection (in the used "copy and paste" selected area).

Manage your basket/s

[Continue](#)

Current saved basket: ▼

Move ▼ selected items into one of the saved baskets: ▼ or in a new one named [Ok](#)

<input type="checkbox"/>	<input type="checkbox"/>	View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input type="checkbox"/>	<input type="checkbox"/>		12345678		0,00	1 <input type="button" value="+"/> <input type="button" value="-"/>			0,00
Total									0,00

[Update basket](#)

[Clear basket](#)

Order parameters

[Back to the previous step](#)

Customer Code : 0000152994
 Name : Massimo
 Surname : De Martin
 Company Name : GGP Divisione Italia
 Order type : Normal order - ZREP
 Requested delivery date : 4/8/2011
 Customer order number (free text) :
 Additional notes (optional free text) :
 Delivery address : GGP DIVISIONE ITALIA SPA VIA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY
 Email address(for order confirmation) : ricambi.divisioneitalia@ggp-group.com

View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total	Del. date	WareH.
	12345678		0,00	1			0,00	00:00:00	
	Freight costs		0,00	1			0,00		
Total							0,00		

* = required

The code 12345678 is not valid or does not exist, please check it.

[Back to the previous step](#)

In the picture here above we're trying to order a WRONG part n. In this case the message is given only at the preview request moment

Manage your basket/s

Current saved basket:

The basket is empty.

Create an order manually inserting your item and click on "add item"

Create an order loading a file(look at the help page about file formatting):

Manage your basket/s

Current saved basket:

selected items into one of the saved baskets: or in a new one named

<input type="checkbox"/>	<input type="checkbox"/>	View Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total
<input type="checkbox"/>	<input type="checkbox"/>	1111-3466-01	FRONT AXLE	0,00	<input type="text" value="1"/> <input type="button" value="+"/> <input type="button" value="-"/>		1111-2805-01	0,00
Total								0,00

3.3 d) SUBSTITUTED ITEM NR.

In the picture here above we're trying to order an old part n. (meaning it's been substituted by another one). The old part nr. is n. 1, the substitution (active part that you'll receive) is n.2

IN this case the message is displayed immediately after having clicked on "add Item" button

Order parameters

Back to the previous step

Customer Code :

0000152994

Name :

Massimo

Surname :

De Martin

Company Name :

GGP Divisione Italia

Order type :

Normal order - ZREP

Requested delivery date :

4/8/2011

Customer order number (free text) :

Additional notes (optional free text) :

Delivery address:

GGP DIVISIONE ITALIA SPA VIA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY

Email address(for order confirmation) :

ricambi.divisioneitalia@ggp-group.com

View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total	Del. date	WareH.
	22033284/0	GEAR BOX ADJUSTING ROD/ AL.-1S	0,00	1			0,00	10/10/2011	Gent
Freight costs			0,00	1			0,00		
Total							0,00		

* = required

The price of 22033284/0 is wrong, please contact the administrator.

Back to the previous step

3.3 e) MISSING SALES PRICE

In the picture here above we're trying to order an item nr. For which the sales price is missing. Sometime can happen because maybe the item nr. Is really recent and the system advises for this internal mistake. When happens please signalate it immediately to orderdesk@ggp-group.com

Order parameters

Back to the previous step

Proceed with order acceptance

Customer Code : 0000152994
Name : Massimo
Surname : De Martin
Company Name : GGP Divisione Italia
Order type : Normal order - ZREP
Requested delivery date : 4/8/2011
Customer order number (free text) :
Additional notes (optional free text) :
Delivery address: GGP DIVISIONE ITALIA SPA VIA MAIORANA, 3 LUCIA DI PIAVE (TV) 31025 ITALY
Email address(for order confirmation) : ricambi.divisioneitalia@ggp-group.com

View	Item n.	Description	Price	Q.ty	Disc.%	Note	Price Total	Del. date	WareH.
	1519-9101-57	CHAIN A57 (3/8"-0.050") GGP	4,65	1			4,65	05/08/2011	Gent
	119035155/0	Seal Ring	0,39	1			0,39	05/08/2011	Gent
	Freight costs		0,00	1			0,00		
Total							5,04		

* = required

Consider delivery unit 5 ST in item 000010
Consider delivery unit 10 ST in item 000020

Back to the previous step

Proceed with order acceptance

3.3 f) MINIMUM QUANTITY TO BE RESPECTED

In the picture here above we're trying to order an item nr. for which it's expected a minimum delivery quantity. The system advises on which are the positions (ordel lines) involved . In this case the first (10) and the second (20)

NOTE: ST means units

Errore server nell'applicazione '/spares'.

[Microsoft][Driver ODBC Microsoft Access] Errore di sintassi nella stringa nell'espressione della query ''.

Descrizione: Eccezione non gestita durante l'esecuzione della richiesta Web corrente. Per ulteriori informazioni sull'errore e sul suo punto di origine nel codice, vedere l'analisi dello stack.

Dettagli eccezione: System.Runtime.InteropServices.COMException: [Microsoft][Driver ODBC Microsoft Access] Errore di sintassi nella stringa nell'espressione della query ''.

Errore nel codice sorgente:

Durante l'esecuzione della richiesta Web corrente è stata generata un'eccezione non gestita. Per informazioni sull'origine e la posizione dell'eccezione, vedere l'analisi dello stack dell'eccezione riportata di seguito.

Analisi dello stack:

```
[COMException (0x80040e14): [Microsoft][Driver ODBC Microsoft Access] Errore di sintassi nella stringa nell'espressione della query ''].]
Microsoft.VisualBasic.CompilerServices.LateBinding.InternalLateCall(Object o, Type objType, String name, Object[] args, String[] paramnames, Boolean[] CopyBack, Boolean Ignore
Microsoft.VisualBasic.CompilerServices.NewLateBinding.LateCall(Object Instance, Type Type, String MemberName, Object[] Arguments, String[] ArgumentNames, Type[] TypeArguments,
MasterWxplusDLL.Class_components.Gestione_Carrello_New_Multi(Object Tipo_Prodotto_Carrello, Object Modalita_Carrello, Object Condizioni_Pagamento_Codice, Object ID_ORDINE_CORR
MasterWxplusDLL.Class_components.genera_corpo_interno_NEW(Object Template_INTERNO, Object Contenuto_INTERNO, Object Scrivi_Response, Object Verifica_Programmato, Object Tipo_T
MasterWxplusDLL.Class_components.genera_corpo_COMPLETO_NEW() in C:\MasterWxplusDLL\MasterWxplusDLL\MasterWxplusDLL\components\Components.vb:112429
MasterWxplusDLL.Class_components.pagece5_wpplus() in C:\MasterWxplusDLL\MasterWxplusDLL\MasterWxplusDLL\components\Components.vb:252586
MasterWxplusDLL.pagece5.Page_Load(Object sender, EventArgs e) in C:\MasterWxplusDLL\MasterWxplusDLL\MasterWxplusDLL\site\pagece5.aspx.vb:6
System.Web.UI.Control.OnLoad(EventArgs e) +99
System.Web.UI.Control.LoadRecursive() +50
System.Web.UI.Page.ProcessRequestMain(Boolean includeStagesBeforeAsyncPoint, Boolean includeStagesAfterAsyncPoint) +627
```

Informazioni di versione: Versione di Microsoft .NET Framework:2.0.50727.4961; Versione di ASP.NET:2.0.50727.4955

3.3 g) WRONG FILE

In the above image is represented the message standing for “the file you used to be uploaded is wrongly formatted” (see page 46) . This message is still work in progress.

[Home](#)
[Messages](#)
[Service](#)
[Parts catalogues](#)
[Order Now](#)
[Enquiry](#)
[Marketing](#)
[My account](#)
[Help](#)

Enquiry: check your orders' status

Orders' list
Advanced search
Open order Search
Invoice search
Check Availability

GGP Order N. :
Order type :
Order N. :
Order date : from: to:

GGP Order n.	Order type	Order date	Order No.	Ship to	Net Amount	Req. Del. Date	Notes	Status	User
1504376088	ZISR	27.7.2011	047437	0000157211	646,13	27.7.2011		CONFIRMED	WEB
1504375682	ZISR	26.7.2011	047436	0000157211	392,80	26.7.2011		CONFIRMED	WEB
1504375399	ZISE	26.7.2011	047434	0000157211	82,51	26.7.2011		SHIPPED	WEB
1504374612	ZISR	25.7.2011	047431	0000157211	2.002,77	25.7.2011		P.SHIPPED	OPT
1504374471	ZISR	25.7.2011	047429	0000157211	2.027,41	25.7.2011		P.SHIPPED	OPT
1504374250	ZISR	22.7.2011	047383	0000157211	12,59	22.7.2011		SHIPPED	WEB
1504374249	ZISR	22.7.2011	047428	0000157211	86,53	22.7.2011		P.SHIPPED	WEB
1504373654	ZISR	21.7.2011	047422	0000157211	491,44	21.7.2011		SHIPPED	WEB
1504373527	ZISE	21.7.2011	047421	0000157211	11,12	21.7.2011		SHIPPED	WEB
1504373273	ZISE	21.7.2011	047419	0000157211	81,44	21.7.2011		SHIPPED	WEB
1504372865	ZISR	20.7.2011	047418	0000157211	548,90	20.7.2011		P.SHIPPED	WEB
1504372441	ZISR	19.7.2011	047416	0000157211	352,69	19.7.2011		SHIPPED	WEB
1504372198	ZISR	19.7.2011	047414	0000157211	5.733,93	19.7.2011		P.SHIPPED	WEB
1504372160	ZISR	19.7.2011	047412	0000157211	565,74	19.7.2011		P.SHIPPED	WEB
1504372004	ZISE	19.7.2011	047413	0000157211	135,96	19.7.2011		SHIPPED	WEB
1504371683	ZISR	18.7.2011	047411	0000157211	1.148,15	18.7.2011		P.SHIPPED	WEB
1504371474	ZISE	18.7.2011	047409	0000157211	24,44	18.7.2011		SHIPPED	WEB
1504370619	ZISE	15.7.2011	047385	0000157211	16,52	15.7.2011		SHIPPED	WEB
1504370361	ZISR	14.7.2011	047405	0000157211	190,11	14.7.2011		P.SHIPPED	WEB
1504370332	ZISR	14.7.2011	047383	0000157211	12,59	14.7.2011		SHIPPED	WEB

<- 1 2 3 4 5 next >>> ->

4 Enquiry area

In the above image is represented the inreactive page to have all the possible information about many aspects / documents regarding orders. At next page a deeper explanation of the different fields displayed in this page.

In this section are always displayed the number of pages componing the relevant documents and info (bottom on the right)

4.1 Enquiry Legend

- GGP ORDER N. Is the relevant sales order generated by GGP system, after the order has been sent via SPT, or manually introduced by a GGP operator
- ORDER TYPE Is the type of order (see “help” page to know which are the various types, and next page)
- ORDER DATE Is the date in which the order has been sent or introduced
- ORDER N. Is your order n. reference
- SHIP TO Is the code corresponding to the delivery address used for the goods supply
- NOTES Is the “notes field”. For this go to page 56 or see point 3.2 a)
- STATUS It measures the order status:
 - 1. BLANK SPT sent the order but it's not still visible(will be on next systems alignment – 2 times per day)
 - 2. ACCEPTED after the alignment with GGP company system, the order is visible
 - 3. CONFIRMED GGP company system is managing the order (from goods assignment to picking, packing, before delivery)
 - 4. P.SHIPPED GGP has partially delivered the order (not all order lines or not all quantities)
 - 5. SHIPPED GGP completely delivered the order in object
- USER Tells if the order has been placed via SPT or manually registered by a GGP operator:
 - 1. WEB The order has been placed via SPT
 - 2. OPT The order has been manually registered by a GGP operator

Order Types

[Order Types](#)

[Order Details](#)

[How to order](#)

[F.A.Q.](#)

ORDER TYPE	SEE ALSO :	FOR SPARE PARTS	FOR FINISHED GOODS	MEANING
ZICS	ZIFR		X	NORMAL order
ZISR	ZREP	X		NORMAL order
ZIFE	ZIRO		X	RUSH order
ZISE	ZROD	X		RUSH order
ZIFP	ZICD		X	PRESEASON order
ZISP	ZPRS	X		PRESEASON order
G2		X	X	Credit note
L2		X	X	Debit note
ZSC		X	X	Service credit
ZQT		X		Quotation order
ZGR	ZRE	X	X	RETURN order
ZIG	ZFOC, ZOMA	X	X	FREE OF CHARGE order
ZIW	ZGIC	X	X	WARRANTY order
ZGEN		X	X	GENERAL order

4.2 Order types

You can also find this little scheme clicking Help (main menu) / Order types

NOTE: Other functions are still work in progress

[Home](#)
[Messages](#)
[Service](#)
[Parts catalogues](#)
[Order Now](#)
[Enquiry](#)
[Marketing](#)
[My account](#)
[Help](#)

Enquiry: check your orders' status

[Orders' list](#)
[Advanced search](#)
[Open order Search](#)
[Invoice search](#)
[Check Availability](#)

GGP Order N. :
Order type : [All] ▼
Order N. :
Order date : from: to:

GGP Order n.	Order type	Order date	Order No.	Ship to	Net Amount	Req. Del. Date	Notes	Status	User
1504376088	ZISR	27.7.2011	047437	0000157211	646,13	27.7.2011		CONFIRMED	WEB
1504375682	ZISR	26.7.2011	047436	0000157211	392,80	26.7.2011		CONFIRMED	WEB
1504375399	ZISE	26.7.2011	047434	0000157211	82,51	26.7.2011		SHIPPED	WEB
1504374612	ZISR	25.7.2011	047431	0000157211	2.002,77	25.7.2011		P.SHIPPED	OPT
1504374471	ZISR	25.7.2011	047429	0000157211	2.027,41	25.7.2011		P.SHIPPED	OPT
1504374250	ZISR	22.7.2011	047383	0000157211	12,59	22.7.2011		SHIPPED	WEB
1504374249	ZISR	22.7.2011	047428	0000157211	86,53	22.7.2011		P.SHIPPED	WEB
1504373654	ZISR	21.7.2011	047422	0000157211	491,44	21.7.2011		SHIPPED	WEB
1504373527	ZISE	21.7.2011	047421	0000157211	11,12	21.7.2011		SHIPPED	WEB
1504373273	ZISE	21.7.2011	047419	0000157211	81,44	21.7.2011		SHIPPED	WEB
1504372865	ZISR	20.7.2011	047418	0000157211	548,90	20.7.2011		P.SHIPPED	WEB
1504372441	ZISR	19.7.2011	047416	0000157211	352,69	19.7.2011		SHIPPED	WEB
1504372198	ZISR	19.7.2011	047414	0000157211	5.733,93	19.7.2011		P.SHIPPED	WEB
1504372160	ZISR	19.7.2011	047412	0000157211	565,74	19.7.2011		P.SHIPPED	WEB
1504372004	ZISE	19.7.2011	047413	0000157211	135,96	19.7.2011		SHIPPED	WEB
1504371683	ZISR	18.7.2011	047411	0000157211	1.148,15	18.7.2011		P.SHIPPED	WEB
1504371474	ZISE	18.7.2011	047409	0000157211	24,44	18.7.2011		SHIPPED	WEB
1504370619	ZISE	15.7.2011	047385	0000157211	16,52	15.7.2011		SHIPPED	WEB
1504370361	ZISR	14.7.2011	047405	0000157211	190,11	14.7.2011		P.SHIPPED	WEB
1504370332	ZISR	14.7.2011	047383	0000157211	12,59	14.7.2011		SHIPPED	WEB

<- 1 2 3 4 5 next >>> -> Export

4.3 a) Explode an order content

Every green field is active and can be clicked giving access to several information.
At next page the result

Order details

GGP Order n.	1504374249	Order Status	P.SHIPPED
Customer code:	0000157211	Order type :	ZREP
Date :	22.7.2011	My Ord. N.	047428
Ship to	0000157211	Currency :	EUR
Req. Del. Date	22.7.2011	Notes	
Name :		Surname :	

Total goods amount	86,53
Logistic cost	0,00
Total	86,53

Item n.	Pos. N.	Description	Notes	Order q.ty.	Net Unit Price	Delivery No.	Invoice No.	Inv. q.ty
118550389/0	10	CARURETOR OVERHAULKIT 2009		15	22,80			
122446192/0	20	HEIGHT ADJUST. LEVER SPRING NT/CR		2	0,46	0082209482	0102169580	2
122534131/0	30	HEIGHT ADJUST. LEVER PIN REAR AXLE NT/CR		2	0,20	0082209482	0102169580	2
18738227/0	40	EXHAUST PIPE KOHLER 16-18 2009		1	12,61			
3744540	50	CARBURETTOR MANIFOLD 2003		1	0,95	0082209482	0102169580	1
4112270	60	BAR 12 # 30 CM 1.3 mm CONSU2006		1	5,47	0082209482	0102169580	1
4251237	70	FUEL TANK DC 34/400 T/G 2004		1	10,59	0082209482	0102169580	1
81000634/0	80	ENGINE BRAKE CABLE 2009		3	4,86	0082209482	0102169580	3
82180048/0	90	SCREWS OUTFIT 2009		3	3,69	0082209482	0102169580	3
8745542	100	GROMMET ASSY 2009		10	11,00	0082209482	0102169580	10
1139-1042-01	110	BUSHING 1996		2	3,68	0082209482	0102169580	2
1139-1156-01	120	BUSHING 2011		2	2,50	0082209482	0102169580	2
1139-1407-01	130	TORSION SPRING 2005		2	7,72			

The possible (green) active fields are:


Item nr.	To see how many times it's been ordered, and details
Delivery n.	To trace the deliveries in object (where the goods are)
Invoice nr.	To have information about the invoice content and details

My Orders - Order search

Orders' list
Advanced search
Open order Search
Invoice search
Check Availability

GGP Order No. : Order No. : Order type : Delivery No. : Order Date : from : to : Item code :

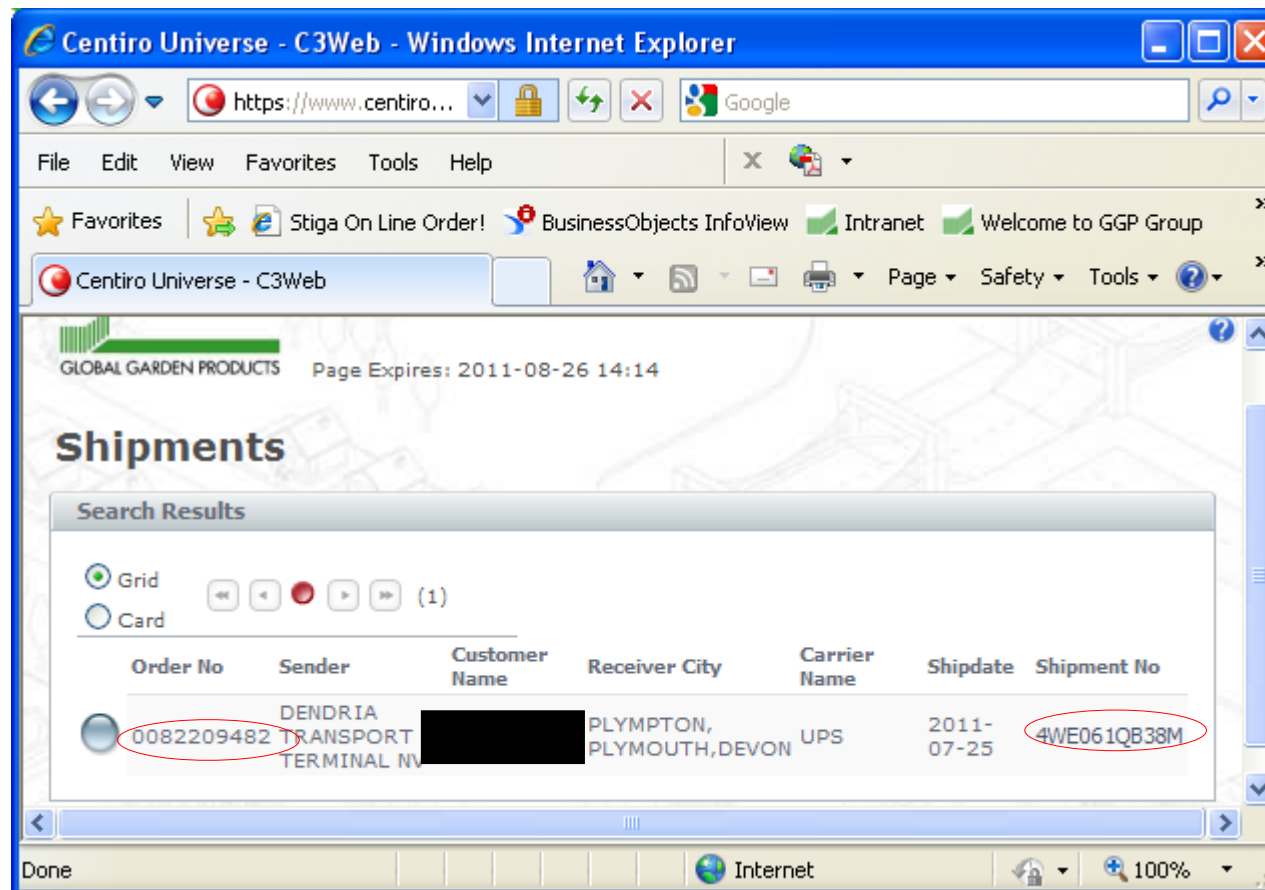
GGP Order n.	Order type	Order date	Pos. N..	My Ord. N.	Item n.	Description	Order Q.ty	Net Unit Price	Delivery N.	Invoice N.	Invoice Q.ty	Open Q.ty	Open amount
1504374249	ZISR	22.7.2011	80	047428	81000634/0	ENGINE BRAKE CABLE 2009	3	4,86	0082209482	0102169580	3	0	0,00
1504199543	ZISR	25.5.2010	160	046442	81000634/0	ENGINE BRAKE CABLE 2009	5	7,90					

<- 1 ->  Export

4.3 b) Explode an order content: ITEM NR.

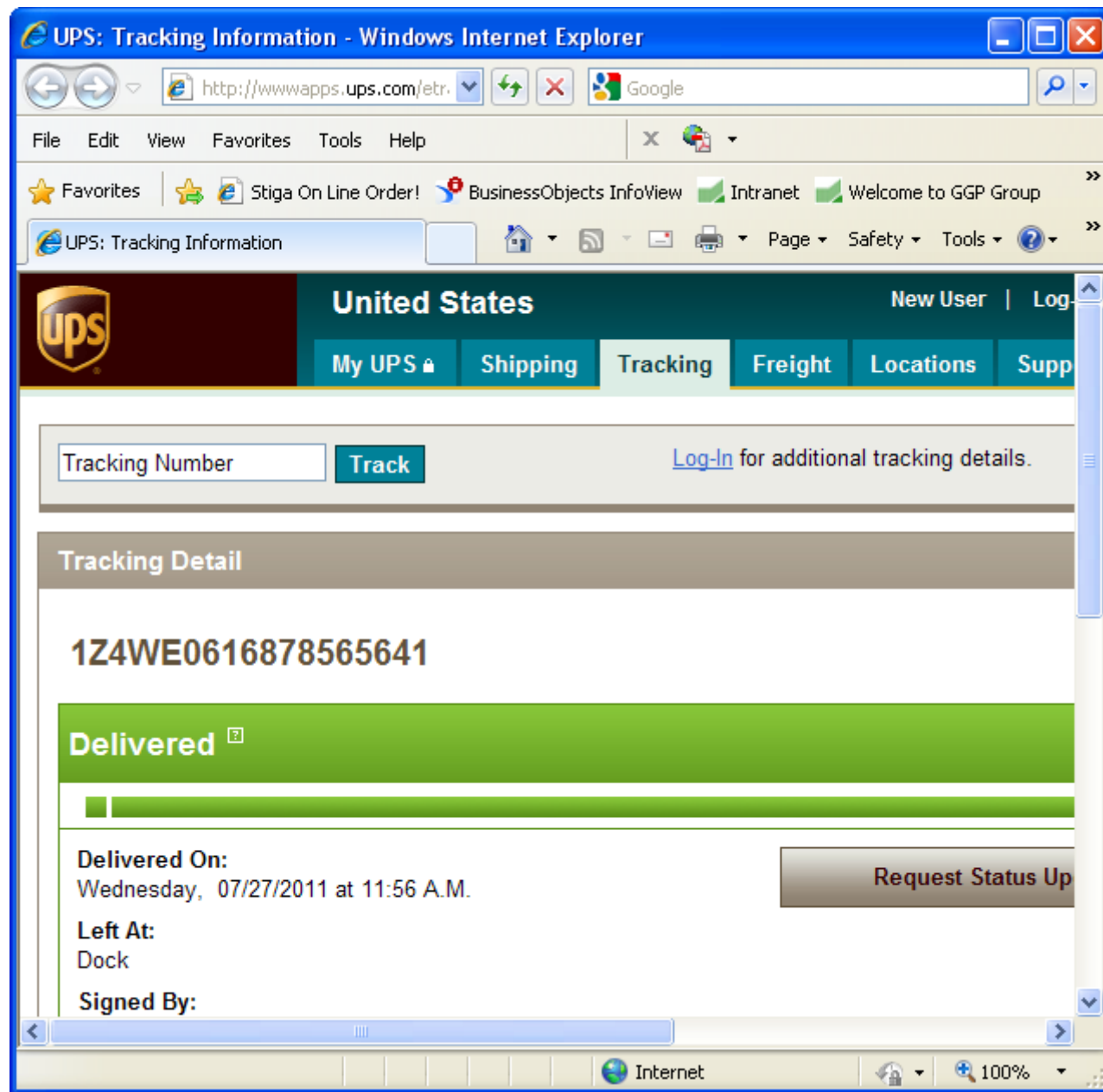
Clicking on the item nr. We can get the info about all the times this item has been ordered, in which order n., date, and if it's been delivered or not

In this example the item nr. 81000634/0 has been ordered twice, in 2 different orders and there's no open quantity pending



4.3 c) Explode an order content: DELIVERY NR.

Clicking on the delivery n. (previous page, in this case 0082209492) the system automatically display this internet site; clicking then on the "shipment no) will connect with the forwarder agent internet site to get full information and details about the delivery itself (see next page the example concerning this delivery sent out with UPS). Another example on the following page with another forwarder (Shenker)



Schenker Tracking Shipment Details - Windows Internet Explorer

http://was.schenker.nu/

File Edit View Favorites Tools Help

Stiga On Line Order! BusinessObjects InfoView Intranet Welcome to GGP Group

Schenker Tracking Shipment Details

http://192.0.0.133:8080/InfoViewApp/listing/main.do?...

Shipment Details

Event	Location	Country	Date	Packages
Booked	Waregem	Belgium	2011-07-28	
Collected	Gent	Belgium	2011-07-28	
Arrived	Waregem	Belgium	2011-07-28	Event

General Information

Schenker's Reference	WEG1096504
Waybill No	1400816441
Shipper's Reference no	0082211581
Consignee's Reference no	A003833
Shipper Place	57328 / Tranas / Sweden
Departure Place	9042 / Gent / Belgium
Schenker Dispatching Office	Waregem / Belgium
Consignee Place	PL74JH / Plympton, plymouth,devon / United Kingdom
Destination Place	PL74JH / Plympton, plymouth,devon / United Kingdom
Schenker Receiving Office	Nuneaton / United Kingdom
Number of Packages	1
Gross Weight	55
Estimated Delivery Date	2011-08-02

BACK NEW SEARCH PACKAGES EMAIL

Done Internet 100%

Order details

GGP Order n.	1504374249	Order Status	P.SHIPPED
Customer code:	0000157211	Order type :	ZREP
Date :	22.7.2011	My Ord. N.	047428
Ship to	0000157211	Currency :	EUR
Req. Del. Date	22.7.2011	Notes	
Name :		Surname :	

Total goods amount	86,53
Logistic cost	0,00
Total	86,53

Item n.	Pos. N.	Description	Notes	Order q.ty.	Net Unit Price	Delivery No.	Invoice No.	Inv. q.ty
118550389/0	10	CARURETOR OVERHAULKIT 2009		15	22,80			
122446192/0	20	HEIGHT ADJUST. LEVER SPRING NT/CR		2	0,46	0082209482	0102169580	2
122534131/0	30	HEIGHT ADJUST. LEVER PIN REAR AXLE NT/CR		2	0,20	0082209482	0102169580	2
18738227/0	40	EXHAUST PIPE KOHLER 16-18 2009		1	12,61			
3744540	50	CARBURETTOR MANIFOLD 2003		1	0,95	0082209482	0102169580	1
4112270	60	BAR 12 # 30 CM 1.3 mm CONSU2006		1	5,47	0082209482	0102169580	1
4251237	70	FUEL TANK DC 34/400 T/G 2004		1	10,59	0082209482	0102169580	1
81000634/0	80	ENGINE BRAKE CABLE 2009		3	4,86	0082209482	0102169580	3
82180048/0	90	SCREWS OUTFIT 2009		3	3,69	0082209482	0102169580	3
8745542	100	GROMMET ASSY 2009		10	11,00	0082209482	0102169580	10
1139-1042-01	110	BUSHING 1996		2	3,68	0082209482	0102169580	2
1139-1156-01	120	BUSHING 2011		2	2,50	0082209482	0102169580	2
1139-1407-01	130	TORSION SPRING 2005		2	7,72			

4.3 d) Explode an order content: INVOICE NR.

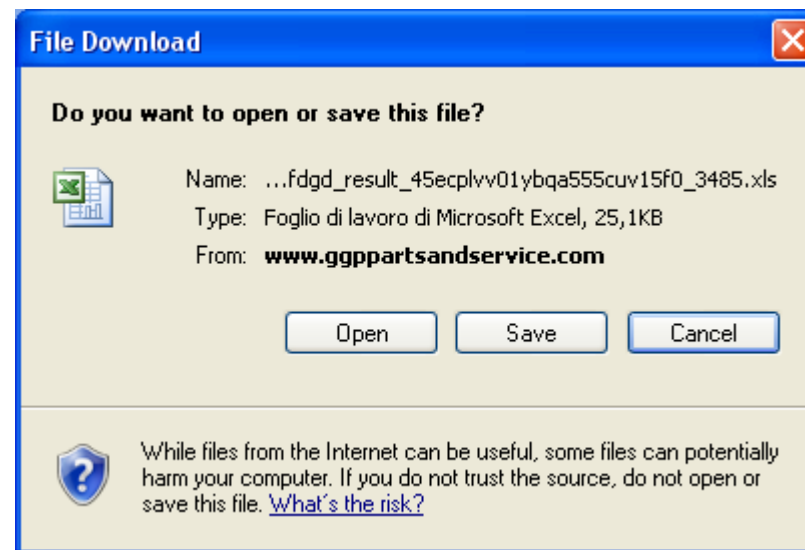
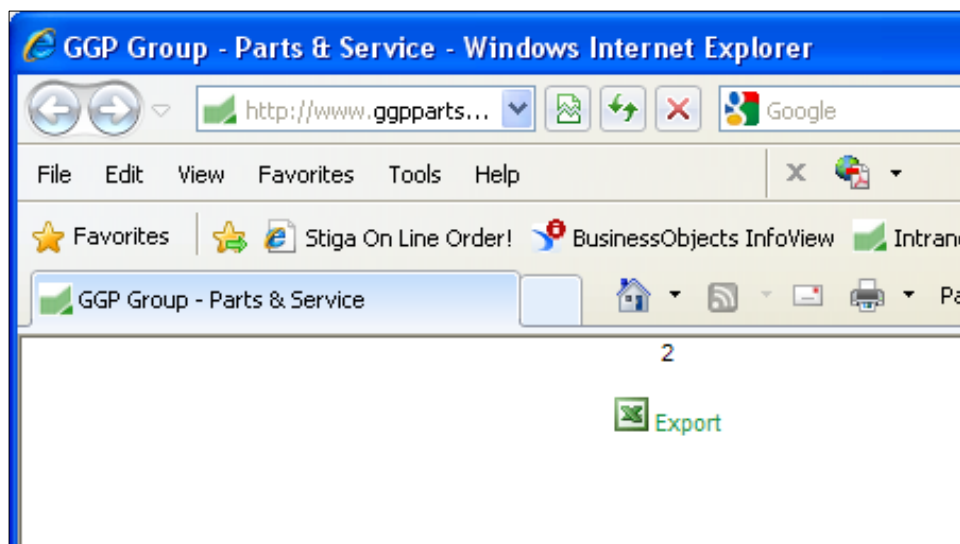
Clicking on the invoice nr. We can get other info: all what's concerning this invoice as crossed elements (involved deliveries, involved items, involved orders, etc). (see next page).

- Invoice search

Invoice No. :
 Inv. Date : from to
 Delivery No. :
 GGP order No. :
 My Order No. :

Invoice N.	Invoice pos.	Invoice date	Customer code	GGP Order n.	GGP Order pos.	Item No.	Description	Quantity	Currency	Total amount	Delivery No.	Delivery pos.
0102169580	166	26/07/2011	0000157211	1504374471	50	35064197/0	BELT Z LP 885 2007	10	EUR	24,60	0082209740	40
0102169580	167	26/07/2011	0000157211	1504374471	60	82318157/0	LEFT FRONT FULCRUM LEVER 2009	6	EUR	22,68	0082209740	50
0102169580	168	26/07/2011	0000157211	1504374471	70	1134-5751-01	BATTERY 24 Ah 2011	15	EUR	418,65	0082209740	60
0102169580	169	26/07/2011	0000157211	1504374471	80	1134-6616-01	TOOTHED PULLEY ASSY 2011	1	EUR	3,57	0082209740	70
0102169580	170	26/07/2011	0000157211	1504374471	90	1134-7531-01	FUSE BOX ASSY	1	EUR	34,23	0082209740	80
0102169580	171	26/07/2011	0000157211	1504374612	10	118550255/0	COIL ASSY , IGNITION	70	EUR	450,80	0082209920	10
0102169580	172	26/07/2011	0000157211	1504374612	20	118550316/0	FUEL TANK ASSY 2009	30	EUR	262,20	0082209920	20
0102169580	173	26/07/2011	0000157211	1504374612	30	123040001/0	AIR CLEANER CASE 2009	6	EUR	19,56	0082209920	30
0102169580	174	26/07/2011	0000157211	1504374612	40	123208411/0	FAN CASE 2009	2	EUR	28,36	0082209920	40
0102169580	175	26/07/2011	0000157211	1504374612	50	19410605/1	MICRO SWITCH MATSUSHITA 2009	20	EUR	116,00	0082209920	50
0102169580	176	26/07/2011	0000157211	1504374612	60	22120106/0	21 TOOTHES RING GEAR TD/CA 48 R 2008	10	EUR	30,40	0082209920	60
0102169580	177	26/07/2011	0000157211	1504374612	70	22170630/0	GEAR BOX PINION SPACER 2009	25	EUR	22,25	0082209920	70
0102169580	178	26/07/2011	0000157211	1504374612	80	22450442/0	WHEELS AXLE ADJ. RIGHT SPRING 2009	8	EUR	1,20	0082209920	80
0102169580	179	26/07/2011	0000157211	1504374612	90	22785081/1	HANDLE SUPPORT 2008	15	EUR	8,70	0082209920	90
0102169580	180	26/07/2011	0000157211	1504374612	100	23155000/0	2 HEDGES NYLON HEAD 2009	30	EUR	131,40	0082209920	100
0102169580	181	26/07/2011	0000157211	1504374612	120	322394503/0	REAR KNOB ADJ.LEVER BLACK NTD	5	EUR	1,20	0082209920	110
0102169580	182	26/07/2011	0000157211	1504374612	130	382722429/0	ELECTRONIC CARD ASSY	8	EUR	87,60	0082209920	120
0102169580	183	26/07/2011	0000157211	1504374612	140	1134-1597-13	THROTTLE CABLE 2011	10	EUR	49,70	0082209920	130
0102169580	184	26/07/2011	0000157211	1504374612	150	1134-3573-01	PTO CABLE 2005	8	EUR	61,20	0082209920	140
0102169580	185	26/07/2011	0000157211	1504374612	170	1134-9015-01	V-BELT 2005	15	EUR	89,40	0082209920	150

<- <<< back 1 2 3 next >>> ->  Export



4.3 e) Download video data through an excell file (.xls)

It's enough to click on the icon "export" (previous page) to have confirmation of download (2) and to be asked by the system If opening the file or to save it and where (3) and have the available excell file structure (4 on next page)

NOTE: This tool is valid every time is diaplyed the excell icon, down on the right.

A1	Invoice No.												
	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Invoice No.	Invoice pos.	Invoice date	Customer code	GGP Order No.	GGP Order pos.	Item No.	Description	Quantity	Currency	Tot. amount	Delivery No.	Delivery pos.
2	102169580	70	26/07/2011	157211	1504319139	70	4113710	325" .050" A50JP 56E 2008	2	EUR	8,02	82207520	10
3	102169580	71	26/07/2011	157211	1504329186	40	125033083/0	PARKING BRAKE ROD SD 98 2009	10	EUR	5,5	82207520	20
4	102169580	72	26/07/2011	157211	1504345917	10	325140099/0	MULCHING DEFLECTOR SD 98	15	EUR	17,4	82207520	30
5	102169580	73	26/07/2011	157211	1504348369	20	1137-0267-01	TRANSMISSION COVER-GREY 2011	1	EUR	8	82207520	40
6	102169580	150	26/07/2011	157211	1504363661	150	1134-4844-03	WHEEL HUB 2011	4	EUR	37,24	82207520	50
7	102169580	151	26/07/2011	157211	1504374249	20	122446192/0	HEIGHT ADJUST. LEVER SPRING NT/CR	2	EUR	8,45	82209482	10
8	102169580	152	26/07/2011	157211	1504374249	30	122534131/0	HEIGHT ADJUST. LEVER PIN REAR AXLE NT/CR	2	EUR	8,2	82209482	20
9	102169580	153	26/07/2011	157211	1504374249	50	3744540	CARBURETTOR MANIFOLD 2003	1	EUR	8,35	82209482	30
10	102169580	154	26/07/2011	157211	1504374249	60	4112270	BAR 12 # 30 CM 1.3 mm CONSU2006	1	EUR	5,47	82209482	40
11	102169580	155	26/07/2011	157211	1504374249	70	4251237	FUEL TANK DC 34/400 T/G 2004	1	EUR	18,28	82209482	50
12	102169580	156	26/07/2011	157211	1504374249	80	81000634/0	ENGINE BRAKE CABLE 2009	3	EUR	4,85	82209482	60
13	102169580	157	26/07/2011	157211	1504374249	90	82180048/0	SCREWS OUTFIT 2009	3	EUR	5,85	82209482	70
14	102169580	158	26/07/2011	157211	1504374249	100	8745542	GROMMET ASSY 2009	10	EUR	11	82209482	80
15	102169580	159	26/07/2011	157211	1504374249	110	1139-1042-01	BUSHING 1996	2	EUR	5,88	82209482	90
16	102169580	160	26/07/2011	157211	1504374249	120	1139-1156-01	BUSHING 2011	2	EUR	2,5	82209482	100
17	102169580	161	26/07/2011	157211	1504374250	10	1134-6237-05	MOWER DECK ARM-LH (GREY) 85C 2011	1	EUR	12,55	82209482	110
18	102169580	162	26/07/2011	157211	1504372198	90	325600077/1	BLACK STONE GUARD SD 98 '10	29	EUR	54,38	82209516	10
19	102169580	163	26/07/2011	157211	1504374471	10	125722471/0	BLACK INTEGRAL SEAT MOUNTFIELD	6	EUR	188,88	82209740	10
20	102169580	164	26/07/2011	157211	1504374471	20	18550020/0	AIR VANE KIT 2007	350	EUR	1102	82209740	20
21	102169580	165	26/07/2011	157211	1504374471	40	22120107/0	10 TOOTHES RING GEAR TD/CA 48 R 2008	20	EUR	57,4	82209740	30
22	102169580	166	26/07/2011	157211	1504374471	50	35064197/0	BELT Z LP 885 2007	10	EUR	24,5	82209740	40
23	102169580	167	26/07/2011	157211	1504374471	60	82318157/0	LEFT FRONT FULCRUM LEVER 2009	6	EUR	22,88	82209740	50
24	102169580	168	26/07/2011	157211	1504374471	70	1134-5751-01	BATTERY 24 Ah 2011	15	EUR	418,55	82209740	60
25	102169580	169	26/07/2011	157211	1504374471	80	1134-6616-01	TOOTHED PULLEY ASSY 2011	1	EUR	5,57	82209740	70
26	102169580	170	26/07/2011	157211	1504374471	90	1134-7531-01	FUSE BOX ASSY	1	EUR	54,28	82209740	80
27	102169580	171	26/07/2011	157211	1504374612	10	118550255/0	COIL ASSY, IGNITION	70	EUR	458,8	82209920	10
28	102169580	172	26/07/2011	157211	1504374612	20	118550316/0	FUEL TANK ASSY 2009	30	EUR	262,2	82209920	20
29	102169580	173	26/07/2011	157211	1504374612	30	123040001/0	AIR CLEANER CASE 2009	6	EUR	15,58	82209920	30
30	102169580	174	26/07/2011	157211	1504374612	40	123208411/0	FAN CASE 2009	2	EUR	28,55	82209920	40
31	102169580	175	26/07/2011	157211	1504374612	50	19410605/1	MICRO SWITCH MATSUSHITA 2009	20	EUR	115	82209920	50
32	102169580	176	26/07/2011	157211	1504374612	60	22120106/0	21 TOOTHES RING GEAR TD/CA 48 R 2008	10	EUR	58,4	82209920	60
33	102169580	177	26/07/2011	157211	1504374612	70	22170630/0	GEAR BOX PINION SPACER 2009	25	EUR	22,25	82209920	70
34	102169580	178	26/07/2011	157211	1504374612	80	22450442/0	WHEELS AXLE ADJ. RIGHT SPRING 2009	8	EUR	5,2	82209920	80
35	102169580	179	26/07/2011	157211	1504374612	90	22785081/1	HANDLE SUPPORT 2008	15	EUR	8,7	82209920	90
36	102169580	180	26/07/2011	157211	1504374612	100	23155000/0	2 HEDGES NYLON HEAD 2009	30	EUR	191,4	82209920	100
37	102169580	181	26/07/2011	157211	1504374612	120	322394503/0	REAR KNOB ADJ. LEVER BLACK NTD	5	EUR	5,2	82209920	110
38	102169580	182	26/07/2011	157211	1504374612	130	382722429/0	ELECTRONIC CARD ASSY	8	EUR	87,5	82209920	120
39	102169580	183	26/07/2011	157211	1504374612	140	1134-1597-13	THROTTLE CABLE 2011	10	EUR	45,7	82209920	130
40	102169580	184	26/07/2011	157211	1504374612	150	1134-3573-01	PTO CABLE 2005	8	EUR	51,2	82209920	140
41	102169580	185	26/07/2011	157211	1504374612	170	1134-9015-01	V-BELT 2005	15	EUR	85,4	82209920	150
42	102169580	186	26/07/2011	157211	1504374612	180	1134-9030-01	TOOTHED BELT 2005	12	EUR	187,28	82209920	160
43	102169580	200	26/07/2011	157211	1504374612	200	1134-9132-01	BLADE BAR ASSY (TITAN 155) 2011	8	EUR	155,6	82209920	170
44													

Enquiry: check your orders' status

[Orders' list](#)

[Advanced search](#)

[Open order Search](#)

[Invoice search](#)

[Check Availability](#)

GGP Order N. :

Order type :

[All]

Order N. :

Order date :

from: to:

GGP Order n.	Order type	Order date	Order No.	Ship to	Net Amount	Req. Del. Date	Notes	Status	User
1504376088	ZISR	27.7.2011	047437	0000157211	646,13	27.7.2011		CONFIRMED	WEB
1504375682	ZISR	26.7.2011	047436	0000157211	392,80	26.7.2011		CONFIRMED	WEB
1504375399	ZISE	26.7.2011	047434	0000157211	82,51	26.7.2011		SHIPPED	WEB
1504374612	ZISR	25.7.2011	047431	0000157211	2.002,77	25.7.2011		P.SHIPPED	OPT
1504374471	ZISR	25.7.2011	047429	0000157211	2.027,41	25.7.2011		P.SHIPPED	OPT
1504374250	ZISR	22.7.2011	047383	0000157211	12,59	22.7.2011		SHIPPED	WEB
1504374249	ZISR	22.7.2011	047428	0000157211	86,53	22.7.2011		P.SHIPPED	WEB
1504373654	ZISR	21.7.2011	047422	0000157211	491,44	21.7.2011		SHIPPED	WEB
1504373527	ZISE	21.7.2011	047421	0000157211	11,12	21.7.2011		SHIPPED	WEB
1504373273	ZISE	21.7.2011	047419	0000157211	81,44	21.7.2011		SHIPPED	WEB
1504372865	ZISR	20.7.2011	047418	0000157211	548,90	20.7.2011		P.SHIPPED	WEB
1504372441	ZISR	19.7.2011	047416	0000157211	352,69	19.7.2011		SHIPPED	WEB
1504372198	ZISR	19.7.2011	047414	0000157211	5.733,93	19.7.2011		P.SHIPPED	WEB
1504372160	ZISR	19.7.2011	047412	0000157211	565,74	19.7.2011		P.SHIPPED	WEB
1504372004	ZISE	19.7.2011	047413	0000157211	135,96	19.7.2011		SHIPPED	WEB
1504371683	ZISR	18.7.2011	047411	0000157211	1.148,15	18.7.2011		P.SHIPPED	WEB
1504371474	ZISE	18.7.2011	047409	0000157211	24,44	18.7.2011		SHIPPED	WEB
1504370619	ZISE	15.7.2011	047385	0000157211	16,52	15.7.2011		SHIPPED	WEB
1504370361	ZISR	14.7.2011	047405	0000157211	190,11	14.7.2011		P.SHIPPED	WEB
1504370332	ZISR	14.7.2011	047383	0000157211	12,59	14.7.2011		SHIPPED	WEB

<- 1 2 3 4 5 next >>> ->

4.4 a) Advanced search

To access this area it's simply necessary to click on "Advanced search" on the main menu on the left; this is the advanced search module that enable you in getting other targeted information
It's also accessible from the Enquiry home page ("orders' list")

Every blank field is fittable with info to be inquired such as GGP ord. N., type of order, date interval, etc.
All the data are obviously matched together: for example inquiring the "item code" field, you'll get to the previously seen result (page 75)

In the above picture the example is made searching an order number (see next page for results)

My Orders - Order search

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GGP Order No. : Order No. : Order type : Delivery No. : Order Date : from to Item code :

GGP Order n.	Order type	Order date	Pos. N..	My Ord. N.	Item n.	Description	Order Q.ty	Net Unit Price	Delivery N.	Invoice N.	Invoice Q.ty	Open Q.ty	Open amount
1504374612	ZISR	25.7.2011	10	047431	118550255/0	COIL ASSY , IGNITION	70	450,80	0082209920	0102169580	70	0	0,00
1504374612	ZISR	25.7.2011	20	047431	118550316/0	FUEL TANK ASSY 2009	30	262,20	0082209920	0102169580	30	0	0,00
1504374612	ZISR	25.7.2011	30	047431	123040001/0	AIR CLEANER CASE 2009	6	19,56	0082209920	0102169580	6	0	0,00
1504374612	ZISR	25.7.2011	40	047431	123208411/0	FAN CASE 2009	2	28,36	0082209920	0102169580	2	0	0,00
1504374612	ZISR	25.7.2011	50	047431	19410605/1	MICRO SWITCH MATSUSHITA 2009	20	116,00	0082209920	0102169580	20	0	0,00
1504374612	ZISR	25.7.2011	60	047431	22120106/0	21 TOOTHES RING GEAR TD/CA 48 R 2008	10	30,40	0082209920	0102169580	10	0	0,00
1504374612	ZISR	25.7.2011	70	047431	22170630/0	GEAR BOX PINION SPACER 2009	25	22,25	0082209920	0102169580	25	0	0,00
1504374612	ZISR	25.7.2011	80	047431	22450442/0	WHEELS AXLE ADJ. RIGHT SPRING 2009	8	1,20	0082209920	0102169580	8	0	0,00
1504374612	ZISR	25.7.2011	90	047431	22785081/1	HANDLE SUPPORT 2008	15	8,70	0082209920	0102169580	15	0	0,00
1504374612	ZISR	25.7.2011	100	047431	23155000/0	2 HEDGES NYLON HEAD 2009	30	131,40	0082209920	0102169580	30	0	0,00
1504374612	ZISR	25.7.2011	110	047431	25040624/0	BUSH 2009	30	7,50					
1504374612	ZISR	25.7.2011	120	047431	322394503/0	REAR KNOB ADJ.LEVER BLACK NTD	5	1,20	0082209920	0102169580	5	0	0,00
1504374612	ZISR	25.7.2011	130	047431	382722429/0	ELECTRONIC CARD ASSY	8	87,60	0082209920	0102169580	8	0	0,00
1504374612	ZISR	25.7.2011	140	047431	1134-1597-13	THROTTLE CABLE 2011	10	49,70	0082209920	0102169580	10	0	0,00
1504374612	ZISR	25.7.2011	150	047431	1134-3573-01	PTO CABLE 2005	8	61,20	0082209920	0102169580	8	0	0,00
1504374612	ZISR	25.7.2011	160	047431	1134-7814-01	BELT PULLEY 2011	6	124,02					
1504374612	ZISR	25.7.2011	170	047431	1134-9015-01	V-BELT 2005	15	89,40	0082209920	0102169580	15	0	0,00
1504374612	ZISR	25.7.2011	180	047431	1134-9030-01	TOOTHED BELT 2005	12	107,28	0082209920	0102169580	12	0	0,00
1504374612	ZISR	25.7.2011	190	047431	1134-9047-01	V-BELT 2008	30	248,40	0082209897	0102169581	30	0	0,00
1504374612	ZISR	25.7.2011	200	047431	1134-9132-01	BLADE BAR ASSY (TITAN 155) 2011	8	155,60	0082209920	0102169580	8	0	0,00

<- 1 ->  Export

I1 fx Tot. net price														
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	GGP Order No.	Order Type	Order date	Pos. No.	My order No.	Item No.	Description	Order qty	Tot. net price	Delivery No.	Invoice No.	Inv. qty	Open q.ty	Open amount
2	1504374612	ZREP	25/07/2011	10	47431	118550255/0	COIL ASSY , IGNITION	70	458,8	82209920	102169580	70	0	0
3	1504374612	ZREP	25/07/2011	20	47431	118550316/0	FUEL TANK ASSY 2009	30	282,2	82209920	102169580	30	0	0
4	1504374612	ZREP	25/07/2011	30	47431	123040001/0	AIR CLEANER CASE 2009	6	19,56	82209920	102169580	6	0	0
5	1504374612	ZREP	25/07/2011	40	47431	123208411/0	FAN CASE 2009	2	28,36	82209920	102169580	2	0	0
6	1504374612	ZREP	25/07/2011	50	47431	19410605/1	MICRO SWITCH MATSUSHITA 2009	20	116	82209920	102169580	20	0	0
7	1504374612	ZREP	25/07/2011	60	47431	22120106/0	21 TOOTHES RING GEAR TD/CA 48 R 2008	10	38,4	82209920	102169580	10	0	0
8	1504374612	ZREP	25/07/2011	70	47431	22170630/0	GEAR BOX PINION SPACER 2009	25	22,25	82209920	102169580	25	0	0
9	1504374612	ZREP	25/07/2011	80	47431	22450442/0	WHEELS AXLE ADJ. RIGHT SPRING 2009	8	1,2	82209920	102169580	8	0	0
10	1504374612	ZREP	25/07/2011	90	47431	22785081/1	HANDLE SUPPORT 2008	15	8,2	82209920	102169580	15	0	0
11	1504374612	ZREP	25/07/2011	100	47431	23155000/0	2 HEDGES NYLON HEAD 2009	30	191,4	82209920	102169580	30	0	0
12	1504374612	ZREP	25/07/2011	110	47431	25040624/0	BUSH 2009	30	7,3					
13	1504374612	ZREP	25/07/2011	120	47431	322394503/0	REAR KNOB ADJ.LEVER BLACK NTD	5	1,2	82209920	102169580	5	0	0
14	1504374612	ZREP	25/07/2011	130	47431	382722429/0	ELECTRONIC CARD ASSY	8	87,4	82209920	102169580	8	0	0
15	1504374612	ZREP	25/07/2011	140	47431	1134-1597-	THROTTLE CABLE 2011	10	45,2	82209920	102169580	10	0	0
16	1504374612	ZREP	25/07/2011	150	47431	1134-3573-	PTO CABLE 2005	8	61,2	82209920	102169580	8	0	0
17	1504374612	ZREP	25/07/2011	160	47431	1134-7814-	BELT PULLEY 2011	6	124,82					
18	1504374612	ZREP	25/07/2011	170	47431	1134-9015-	V-BELT 2005	15	85,4	82209920	102169580	15	0	0
19	1504374612	ZREP	25/07/2011	180	47431	1134-9030-	TOOTHED BELT 2005	12	187,28	82209920	102169580	12	0	0
20	1504374612	ZREP	25/07/2011	190	47431	1134-9047-	V-BELT 2008	30	248,4	82209897	102169581	30	0	0
21	1504374612	ZREP	25/07/2011	200	47431	1134-9132-	BLADE BAR ASSY (TITAN 155) 2011	8	155,6	82209920	102169580	8	0	0
22														

As previously mentioned, also here is possible to download the results on an .xls file, with the same procedure



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[Invoice search](#)
[Check Availability](#)

GGP Order No. :

Order No. :

Order type :

Delivery No. :

Order Date :
from : to :

Item code :

Another example inquiring a delivery number in the above image (results in next page)

My Orders - Order search

Orders' list

Advanced search

Open order Search

Invoice search


Check Availability

GGP Order No. : Order No. : Order type : Delivery No. : Order Date : from : to : Item code :

GGP Order n.	Order type	Order date	Pos. N..	My Ord. N.	Item n.	Description	Order Q.ty	Net Unit Price	Delivery N.	Invoice N.	Invoice Q.ty	Open Q.ty	Open amount
1504374612	ZISR	25.7.2011	10	047431	118550255/0	COIL ASSY , IGNITION	70	450,80	0082209920	0102169580	70	0	0,00
1504374612	ZISR	25.7.2011	20	047431	118550316/0	FUEL TANK ASSY 2009	30	262,20	0082209920	0102169580	30	0	0,00
1504374612	ZISR	25.7.2011	30	047431	123040001/0	AIR CLEANER CASE 2009	6	19,56	0082209920	0102169580	6	0	0,00
1504374612	ZISR	25.7.2011	40	047431	123208411/0	FAN CASE 2009	2	28,36	0082209920	0102169580	2	0	0,00
1504374612	ZISR	25.7.2011	50	047431	19410605/1	MICRO SWITCH MATSUSHITA 2009	20	116,00	0082209920	0102169580	20	0	0,00
1504374612	ZISR	25.7.2011	60	047431	22120106/0	21 TOOTHES RING GEAR TD/CA 48 R 2008	10	30,40	0082209920	0102169580	10	0	0,00
1504374612	ZISR	25.7.2011	70	047431	22170630/0	GEAR BOX PINION SPACER 2009	25	22,25	0082209920	0102169580	25	0	0,00
1504374612	ZISR	25.7.2011	80	047431	22450442/0	WHEELS AXLE ADJ. RIGHT SPRING 2009	8	1,20	0082209920	0102169580	8	0	0,00
1504374612	ZISR	25.7.2011	90	047431	22785081/1	HANDLE SUPPORT 2008	15	8,70	0082209920	0102169580	15	0	0,00
1504374612	ZISR	25.7.2011	100	047431	23155000/0	2 HEDGES NYLON HEAD 2009	30	131,40	0082209920	0102169580	30	0	0,00
1504374612	ZISR	25.7.2011	120	047431	322394503/0	REAR KNOB ADJ.LEVER BLACK NTD	5	1,20	0082209920	0102169580	5	0	0,00
1504374612	ZISR	25.7.2011	130	047431	382722429/0	ELECTRONIC CARD ASSY	8	87,60	0082209920	0102169580	8	0	0,00
1504374612	ZISR	25.7.2011	140	047431	1134-1597-13	THROTTLE CABLE 2011	10	49,70	0082209920	0102169580	10	0	0,00
1504374612	ZISR	25.7.2011	150	047431	1134-3573-01	PTO CABLE 2005	8	61,20	0082209920	0102169580	8	0	0,00
1504374612	ZISR	25.7.2011	170	047431	1134-9015-01	V-BELT 2005	15	89,40	0082209920	0102169580	15	0	0,00
1504374612	ZISR	25.7.2011	180	047431	1134-9030-01	TOOTHED BELT 2005	12	107,28	0082209920	0102169580	12	0	0,00
1504374612	ZISR	25.7.2011	200	047431	1134-9132-01	BLADE BAR ASSY (TITAN 155) 2011	8	155,60	0082209920	0102169580	8	0	0,00



<- 1 ->  Export

And it's always possible to download results



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GGP Order No. :

Order No. :

Order type :

Delivery No. :

Order Date :
from : to :

Item code :

Inquiry an item nr. The result is the same as previously mentioned (see next page)

05/08/2011

SPT MANUAL. Ver. 1.0

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My Orders - Order search

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GGP Order No. : Order No. : Order type : [All] Delivery No. : Order Date : from : to : Item code :

GGP Order n.	Order type	Order date	Pos. N..	My Ord. N.	Item n.	Description	Order Q.ty	Net Unit Price	Delivery N.	Invoice N.	Invoice Q.ty	Open Q.ty	Open amount
1504374612	ZISR	25.7.2011	90	047431	22785081/1	HANDLE SUPPORT 2008	15	8,70	0082209920	0102169580	15	0	0,00
1504314010	ZISR	30.3.2011	60	047116	22785081/1	HANDLE SUPPORT 2008	20	11,60	0082131635	0102162323	20	0	0,00
1504209729	ZISR	7.6.2010	180	046485	22785081/1	HANDLE SUPPORT 2008	25	14,25	0082006334	0102149581	25	0	0,00

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Open order Search

Invoice search

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GGP Order No. :

My order No. :

Order type :

[All]

Order date :

from :

to :

Item :

Description :

Search

Reset

July 2011

Mo	Tu	We	Th	Fr	Sa	Su
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

4.4 b) Open order search

One of the most useful possibilities is downloading the situation for the only OPEN ORDERS, so for the only orders/items that still has to be delivered or are on the way. The system gives the results only searching inbetween open quantities.

The example in the above picture is made by giving to the system as search instruction: date from: date to: In this way we have the opportunity to refine the search. Is possible also to decide if making the search for all the orders types or filtering (for example) only urgent orders.


Many are the possibilities to decide which kind of data we want. And, of course, at the end is necessary to download an .xls file, always in the same way (see next pages)

My Orders - Open order search


Orders' list
Advanced search
Open order Search
Invoice search
Check Availability

GGP Order No. : My order No. : Order type : Order date : from : to : Item : Description :

GGP Order No.	Order Type	Order date	Pos. No.	My order No.	Item No.	Description	Order qty	Tot. net price	Delivery No.	Invoice No.	Inv. qty	Open q.ty	Open amount
1504372198	ZISR	19.7.2011	70	047414	322321700/1	DRIVE BRAKE LEVER STIGA RED	250	105,00	0082210019	0102169659	214	36	15,12
1504367549	ZISR	9.7.2011	200	047390	9585-0162-01	TOOTHED BELT 2011	50	255,50	0082204205	0102169104	8	42	214,62
1504366643	ZISR	7.7.2011	40	047385	22524341/0	WHEEL FIX. PIN 165/190 EP-ES-ESL 2009	100	45,00	0082210019	0102169659	12	88	39,60
1504363612	ZISR	1.7.2011	40	047366	22108274/2	PLASTIC REAR CONVEYOR 2007	3	8,67	0082197122	0102168462	2	1	2,89
1504362892	ZISR	30.6.2011	10	047364	118550139/1	STARTER ASSY COVER SV 150 2009	1.000	5040,00	0082196076	0102168240	940	60	302,40
1504362892	ZISR	30.6.2011	130	047364	81006577/0	STRAIGHT HANDLE UP. PART 2008	4	34,84	0082196076	0102168240	3	1	8,71
1504362665	ZISR	30.6.2011	80	047362	123044016/0	ELECTRONIC COIL	5	18,30	0082197122	0102168462	4	1	3,66
1504360953	ZISE	28.6.2011	30	047357	1319-1885-01	WASHER 2011	1	0,30			0	1	0,30
1504360597	ZISR	27.6.2011	120	047356	82601509/0	PULLEY 2009	20	285,20	0082207853	0102169483	4	16	228,16
1504360597	ZISR	27.6.2011	40	047356	18550133/0	AIR CLEANER COVER (RV150) 2007	200	170,00	0082197122	0102168462	3	197	167,45
1504359685	ZISR	25.6.2011	50	047353	119216047/0	BEARING 6204 2RS FAG	50	165,00			0	50	165,00
1504359574	ZISR	24.6.2011	60	047349	322060222/0	BELT PROTECTION CARTER ES 53 TR 2009	200	204,00	0082197122	0102168462	108	92	93,84
1504359239	ZISR	23.6.2011	10	mail 110622	81006979/2	UPPER HANDLE BLACK STIGA FOR STEEL W2009	12	55,32			0	12	55,32
1504358390	ZISR	22.6.2011	140	047343	81002829/0	FRONT WHEEL AXLE TAM 55 2009	4	33,08	0082187608	0102167561	2	2	16,54
1504356656	ZISR	20.6.2011	100	047336	35061503/0	TRAPEZOIDAL BELT A77 (TCJ 98 S 2009	75	627,75			0	75	627,75
1504356656	ZISR	20.6.2011	170	047336	1134-9126-01	SUPPORT ROLLERS 2011	25	72,25			0	25	72,25
1504356656	ZISR	20.6.2011	60	047336	22108278/0	PLASTIC CONVEYOR TURBO 50-55 R 2008	16	113,28	0082197122	0102168462	11	5	35,40
1504356636	ZISR	20.6.2011	10	047335	1137-0077-01	LOCKING PIN 2011	30	11,40			0	30	11,40
1504355640	ZISR	18.6.2011	80	047332	81006365/0	HANDLE, LOWER PART 2009	8	75,04			0	8	75,04
1504354445	ZISR	16.6.2011	70	047327	181005519/0	TRHOTTLE ES X GGP V35 (L=1390)	15	43,05			0	15	43,05



<- 1 2 3 4 5 next >>> ->  Export

GGP Order No.	Order Type	Order date	Pos. No.	My order No.	Item No.	Description	Order qty	Tot. net price	Delivery No.	Invoice No.	Inv. qty	Open q.ty
1504372198	ZREP	19/07/2011	70	47414	322321700/1	DRIVE BRAKE LEVER STIGA RED	250	185	82210019	102169659	214	36
1504367549	ZREP	09/07/2011	200	47390	9585-0162-01	TOOTHED BELT 2011	50	255,5	82204205	102169104	8	42
1504366643	ZREP	07/07/2011	40	47385	22524341/0	WHEEL FIX. PIN 165/190 EP-ES-ESL 2009	100	46	82210019	102169659	12	88
1504363612	ZREP	01/07/2011	40	47366	22108274/2	PLASTIC REAR CONVEYOR 2007	3	8,67	82197122	102168462	2	1
1504362892	ZREP	30/06/2011	10	47364	118550139/1	STARTER ASSY COVER SV 150 2009	1000	5041	82196076	102168240	940	60
1504362892	ZREP	30/06/2011	130	47364	81006577/0	STRAIGHT HANDLE UP. PART 2008	4	34,95	82196076	102168240	3	1
1504362665	ZREP	30/06/2011	80	47362	123044016/0	ELECTRONIC COIL	5	18,3	82197122	102168462	4	1
1504360953	ZROD	28/06/2011	30	47357	1319-1885-01	WASHER 2011	1	0,3			0	1
1504360597	ZREP	27/06/2011	120	47356	82601509/0	PULLEY 2009	20	285,2	82207853	102169483	4	16
1504360597	ZREP	27/06/2011	40	47356	18550133/0	AIR CLEANER COVER (RV150) 2007	200	195	82197122	102168462	3	197
1504359685	ZREP	25/06/2011	50	47353	119216047/0	BEARING 6204 2RS FAG	50	140			0	50
1504359574	ZREP	24/06/2011	60	47349	322060222/0	BELT PROTECTION CARTER ES 53 TR 2009	200	204	82197122	102168462	108	92
1504359239	ZREP	23/06/2011	10	mail 110622	81006979/2	UPPER HANDLE BLACK STIGA FOR STEEL W2009	12	55,35			0	12
1504358390	ZREP	22/06/2011	140	47343	81002829/0	FRONT WHEEL AXLE TAM 55 2009	4	33,95	82187608	102167561	2	2
1504356656	ZREP	20/06/2011	100	47336	35061503/0	TRAPEZOIDAL BELT A77 (TCJ 98 S 2009	75	627,95			0	75
1504356656	ZREP	20/06/2011	170	47336	1134-9126-01	SUPPORT ROLLERS 2011	25	72,35			0	25
1504356656	ZREP	20/06/2011	60	47336	22108278/0	PLASTIC CONVEYOR TURBO 50-55 R 2008	16	113,38	82197122	102168462	11	5
1504356636	ZREP	20/06/2011	10	47335	1137-0077-01	LOCKING PIN 2011	30	11,4			0	30
1504355640	ZREP	18/06/2011	80	47332	81006365/0	HANDLE, LOWER PART 2009	8	76,04			0	8
1504354445	ZREP	16/06/2011	70	47327	181005519/0	TRHOTTLE ES X GGP V35 (L=1390)	15	43,05			0	15
1504354445	ZREP	16/06/2011	90	47327	18550052/0	STARTER HANDLE 2009	200	34			0	200
1504353858	ZREP	15/06/2011	60	47326	22671653/0	WASHER 2009	70	9,9	82197122	102168462	53	17
1504353858	ZREP	15/06/2011	150	47326	381030082/0	TRACTION CABLE G.T. ES CRUISER ERGO HAND	10	21	82203233	102169010	7	3
1504353828	ZREP	15/06/2011	20	47325	81006979/2	UPPER HANDLE BLACK STIGA FOR STEEL W2009	12	55,35	82198780	102168563	10	2
1504351711	ZREP	13/06/2011	20	47312	118550276/0	STARTER SUBASSEMBLY	300	500	82197122	102168462	197	103
1504351134	ZREP	11/06/2011	10	47292	18550150/0	ARM RETURN SPRING 2009	40	6,4			0	40
1504351010	ZREP	10/06/2011	140	47309	118562804/0	SELF-TAPPING SCREW TORX 20 LS45 COVER	30	3,3	82197122	102168462	17	13
1504350991	ZREP	10/06/2011	80	47308	22524324/0	WHEEL FIX PIN ES 46 2009	50	41	82195152	102168240	25	25
1504350357	ZREP	09/06/2011	90	47303	123430577/0	STARTER SPRING 2009	3	5,95			0	3
1504350312	ZREP	09/06/2011	10	47253	81001338/0	RED DECK TD 43 2008	2	42,38			0	2
1504348513	ZREP	07/06/2011	30	47296	118550389/0	CARURETOR OVERHAULKIT 2009	15	22,9			0	15
1504348513	ZREP	07/06/2011	200	47296	1134-7577-01	FRAME ASSY 2011	1	155,94			0	1
1504346790	ZREP	04/06/2011	50	47292	22109531/0	BATTERY COVER ES46 2009	25	10,95	82197122	102168462	4	21
1504345713	ZREP	02/06/2011	20	47271	18550001/0	FUEL TANK CAP 2009	1000	7,95			0	1000
1504345413	ZREP	01/06/2011	90	47283	325735124/0	FUEL TANK 2009	1	10,02			0	1
1504345111	ZROD	01/06/2011	10	Rush order mail 1106	1139-2097-01	MAGNET VALVE 2011	1	43,05			0	1



GLOBAL GARDEN PRODUCTS

GGP Parts & Service



Search machine | [Advanced search](#)

Search part | [Advanced search](#)

Home

Messages

Service

Parts catalogues

Order Now

Enquiry

Marketing

My account

Help

Enquiry - Invoice search

Orders' list

Advanced search

Open order Search

Invoice search

Check Availability

Invoice No. :

Inv. Date :
from : to :

Delivery No. :

GGP order No. :

My Order No. :

4.4 c) Invoice search

Another way to arrive to the same result as per pages (81-82) is getting directly to the “Invoice search” and using one of the available blank fields (in next page we used the proper invoice n.)

- Invoice search

Invoice No. :
 Inv. Date : from: to:
 Delivery No. :
 GGP order No. :
 My Order No. :

Invoice N.	Invoice pos.	Invoice date	Customer code	GGP Order n.	GGP Order pos.	Iten No.	Description	Quantity	Currency	Total amount	Delivery No.	Delivery pos.
0102169580	166	26/07/2011	0000157211	1504374471	50	35064197/0	BELT Z LP 885 2007	10	EUR	24,60	0082209740	40
0102169580	167	26/07/2011	0000157211	1504374471	60	82318157/0	LEFT FRONT FULCRUM LEVER 2009	6	EUR	22,68	0082209740	50
0102169580	168	26/07/2011	0000157211	1504374471	70	1134-5751-01	BATTERY 24 Ah 2011	15	EUR	418,65	0082209740	60
0102169580	169	26/07/2011	0000157211	1504374471	80	1134-6616-01	TOOTHED PULLEY ASSY 2011	1	EUR	3,57	0082209740	70
0102169580	170	26/07/2011	0000157211	1504374471	90	1134-7531-01	FUSE BOX ASSY	1	EUR	34,23	0082209740	80
0102169580	171	26/07/2011	0000157211	1504374612	10	118550255/0	COIL ASSY , IGNITION	70	EUR	450,80	0082209920	10
0102169580	172	26/07/2011	0000157211	1504374612	20	118550316/0	FUEL TANK ASSY 2009	30	EUR	262,20	0082209920	20
0102169580	173	26/07/2011	0000157211	1504374612	30	123040001/0	AIR CLEANER CASE 2009	6	EUR	19,56	0082209920	30
0102169580	174	26/07/2011	0000157211	1504374612	40	123208411/0	FAN CASE 2009	2	EUR	28,36	0082209920	40
0102169580	175	26/07/2011	0000157211	1504374612	50	19410605/1	MICRO SWITCH MATSUSHITA 2009	20	EUR	116,00	0082209920	50
0102169580	176	26/07/2011	0000157211	1504374612	60	22120106/0	21 TOOTHES RING GEAR TD/CA 48 R 2008	10	EUR	30,40	0082209920	60
0102169580	177	26/07/2011	0000157211	1504374612	70	22170630/0	GEAR BOX PINION SPACER 2009	25	EUR	22,25	0082209920	70
0102169580	178	26/07/2011	0000157211	1504374612	80	22450442/0	WHEELS AXLE ADJ. RIGHT SPRING 2009	8	EUR	1,20	0082209920	80
0102169580	179	26/07/2011	0000157211	1504374612	90	22785081/1	HANDLE SUPPORT 2008	15	EUR	8,70	0082209920	90
0102169580	180	26/07/2011	0000157211	1504374612	100	23155000/0	2 HEDGES NYLON HEAD 2009	30	EUR	131,40	0082209920	100
0102169580	181	26/07/2011	0000157211	1504374612	120	322394503/0	REAR KNOB ADJ.LEVER BLACK NTD	5	EUR	1,20	0082209920	110
0102169580	182	26/07/2011	0000157211	1504374612	130	382722429/0	ELECTRONIC CARD ASSY	8	EUR	87,60	0082209920	120
0102169580	183	26/07/2011	0000157211	1504374612	140	1134-1597-13	THROTTLE CABLE 2011	10	EUR	49,70	0082209920	130
0102169580	184	26/07/2011	0000157211	1504374612	150	1134-3573-01	PTO CABLE 2005	8	EUR	61,20	0082209920	140
0102169580	185	26/07/2011	0000157211	1504374612	170	1134-9015-01	V-BELT 2005	15	EUR	89,40	0082209920	150

<- <<< back 1 2 3 next >>> ->  Export

Home Messages Service Parts catalogues Order Now **Enquiry** Marketing My account Help

Stock check 1

[Orders' list](#)
[Advanced search](#)
[Open order Search](#)
[Invoice search](#)
[Check Availability](#)

Item n.
 Requested q.ty
 Confirmed delivery date

July 2011

Mo	Tu	We	Th	Fr	Sa	Su
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Home Messages Service Parts catalogues Order Now **Enquiry** Marketing My account Help

Stock check 2

[Orders' list](#)
[Advanced search](#)
[Open order Search](#)
[Invoice search](#)
[Check Availability](#)

Item n.
 Requested q.ty
 Confirmed delivery date

Code	Description	Q.ty	Del.date	WareH.
118550408/0	COMPLETE ENGINE ASSEMBLED 2009	5	2011-07-29	Gent

4.4 d) Stock availability check (stock check)

Another important feature is knowing the availability of a single item.

- 1) Type the item nr., the quantity desired, the requested delivery date (it's written confirmed delivery date), click on "check" button
- 2) The system will get the results by CONFIRMING or POSTPONING the requested delivery date.

Home	Messages	Service	Parts catalogues	Order Now	Enquiry	Marketing	My account	Help
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Stock check 2

[Orders' list](#)
[Advanced search](#)
[Open order Search](#)
[Invoice search](#)
[Check Availability](#)

Item n.
Requested q.ty
Confirmed delivery date

Code	Description	Q.ty	Del.date	WareH.
118550408/0	COMPLETE ENGINE ASSEMBLED 2009	5000	2011-11-14 Try using less q.ty or contact the Front End office to check the availability with a rush order.	Gent

In case the quantity is very high, or it's not ALL available (ther's a partial availability), the system will reply postponing the delivery date, and advising you in this way: "try using a lower quantity or contact the orderdesk for more detailed information"

The data are coming directly from GGP company system

Home Messages **Service** Parts catalogues Order Now Enquiry Marketing My account Help

Service: Search your document choosing one of the options below

Documents type : [All] Product category : [All] Product family : [All] Year : [All] Document code : [All] Language : [All] Description: [] [Search] [Reset]

[All]
Internal service info
Service bulletins
Workshop manuals

5 Service documents

In the SPT is available a large quantity of documents related to service issue: the main families are:

INTERNAL SERVICE INFO	depending on the authorization level
SERVICE BULLETINS	depending on the authorization level
WORKSHOP MANUALS	open to all

In the above image is shown the way to start the document search.

NOTE: is not necessary to click on “search” button: the system automatically auto-filters all what’s related to the selected kind of document (in this case workshop manuals). In this way, then, all the other available filters will only search inbetween workshop manuals (see also next pages)

[Home](#)
[Messages](#)
[Service](#)
[Parts catalogues](#)
[Order Now](#)
[Enquiry](#)
[Marketing](#)
[My account](#)
[Help](#)

Service: Search your document choosing one of the options below

Documents type :
Workshop manuals

Product category :
[All]
Engines
Tractors

Product family :
[All]

Year :
[All]

Document code :
[All]

Language :
[All]

Description:

Search
Reset

1 2 3 4 5 next >>

Document Name	Product Category	Product Family	Season	Document code	Language	Size
Wsm 102_DE_00-03	Tractors	102-122	2000 to 2003		DE	2,1 MB
Wsm 102_DE_04-05	Tractors	102-122	2004 to 2005		DE	2,4 MB
Wsm 102_DE_2006	Tractors	102-122	2006		DE	2,3 MB
Wsm 102_DE_2007	Tractors	102-122	2007		DE	2,4 MB
Wsm 102_DE_2008	Tractors	102-122	2008		DE	2,8 MB
Wsm 102_DE_2009	Tractors	102-122	2009		DE	1,9 MB
Wsm 102_DE_2010	Tractors	102-122	2010		DE	2,1 MB
Wsm 102_DE_2011	Tractors	102-122	2011		DE	1,7 MB
Wsm 102_DE_2011	Tractors	102-122	2011		DE	1,7 MB
Wsm 102_EN_00-03	Tractors	102-122	2000 to 2003		EN	2,4 MB
Wsm 102_EN_04-05	Tractors	102-122	2004 to 2005		EN	2,1 MB
Wsm 102_EN_2006	Tractors	102-122	2006		EN	2,3 MB
Wsm 102_EN_2007	Tractors	102-122	2007		EN	2,5 MB
Wsm 102_EN_2008	Tractors	102-122	2008		EN	2,8 MB
Wsm 102_EN_2009	Tractors	102-122	2009		EN	1,9 MB
Wsm 102_EN_2010	Tractors	102-122	2010		EN	2,0 MB
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 102_FR_00-03	Tractors	102-122	2000 to 2003		FR	2,4 MB
Wsm 102_FR_04-05	Tractors	102-122	2004 to 2005		FR	2,7 MB

1 2 3 4 5 next >>

5.1 a) Service document: search a document

Once selected and obtained the main document type, go to the next filter field and select what you're interested on, as showed above

NOTE: Front Mowers machines has still got to be upleaded and will be shortly

Home

Messages

Service

Parts catalogues

Order Now

Enquiry

Marketing

My account

Help

Service: Search your document choosing one of the options below

Documents type :
Workshop manuals

Product category :
Tractors

Product family :
[All]

Year :
[All]
1997 to 2003
1998 to 2003
2000 to 2003
2002
2002 to 2003
2003
2004
2004 to 2005
2005
2006
2007
2008
2009
2010
2011

Document code :
[All]

Language :
[All]

Description:

Search

Reset

1 2 3 4 5 next >>

Document Name	Product Category	Product Family	Season	Document code	Language	Size
Wsm 102_DE_00-03	Tractors		2000 to 2003		DE	2,1 MB
Wsm 102_DE_04-05	Tractors		2004 to 2005		DE	2,4 MB
Wsm 102_DE_2006	Tractors		2006		DE	2,3 MB
Wsm 102_DE_2007	Tractors		2007		DE	2,4 MB
Wsm 102_DE_2008	Tractors		2008		DE	2,8 MB
Wsm 102_DE_2009	Tractors		2009		DE	1,9 MB
Wsm 102_DE_2010	Tractors		2010		DE	2,1 MB
Wsm 102_DE_2011	Tractors		2011		DE	1,7 MB
Wsm 102_DE_2011	Tractors		2011		DE	1,7 MB
Wsm 102_EN_00-03	Tractors		2000 to 2003		EN	2,4 MB
Wsm 102_EN_04-05	Tractors	102-122	2004 to 2005		EN	2,1 MB
Wsm 102_EN_2006	Tractors	102-122	2006		EN	2,3 MB
Wsm 102_EN_2007	Tractors	102-122	2007		EN	2,5 MB
Wsm 102_EN_2008	Tractors	102-122	2008		EN	2,8 MB
Wsm 102_EN_2009	Tractors	102-122	2009		EN	1,9 MB
Wsm 102_EN_2010	Tractors	102-122	2010		EN	2,0 MB
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 102_FR_00-03	Tractors	102-122	2000 to 2003		FR	2,4 MB
Wsm 102_FR_04-05	Tractors	102-122	2004 to 2005		FR	2,7 MB

1 2 3 4 5 next >>

Home	Messages	Service	Parts catalogues	Order Now	Enquiry	Marketing	My account	Help
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Service: Search your document choosing one of the options below

Documents type : Product category : Product family : Year : Document code : Language : Description:

1 2 3 next >>

Document Name	Product Category	Product Family	Language	Document code	Language	Size
Wsm 102_DE_2011	Tractors	102-122	DE		DE	1,7 MB
Wsm 102_DE_2011	Tractors	102-122	DE		DE	1,7 MB
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 102_FR_2011	Tractors	102-122	2011		FR	1,7 MB
Wsm 102_FR_2011	Tractors	102-122	2011		FR	1,7 MB
Wsm 102_IT_2011	Tractors	102-122	2011		IT	1,8 MB
Wsm 102_IT_2011	Tractors	102-122	2011		IT	1,8 MB
Wsm 63_DE_2011	Tractors	63	2011		DE	2,4 MB
Wsm 63_EN_2011	Tractors	63	2011		EN	2,4 MB
Wsm 63_FR_2011	Tractors	63	2011		FR	2,7 MB
Wsm 63_IT_2011	Tractors	63	2011		IT	2,4 MB
Wsm 72_DE_2011	Tractors	72	2011		DE	1,9 MB
Wsm 72_EN_2011	Tractors	72	2011		EN	1,9 MB
Wsm 72_FR_2011	Tractors	72	2011		FR	1,9 MB
Wsm 72_IT_2011	Tractors	72	2011		IT	1,9 MB
Wsm ESTATE MIRAGE_EN_2011	Tractors	ESTATE MIRAGE	2011		EN	8,4 MB
Wsm ESTATE MIRAGE_IT_2011	Tractors	ESTATE MIRAGE	2011		IT	8,3 MB
Wsm N92_DE_2011	Tractors	N92	2011		DE	1,5 MB
Wsm N92_EN_2011	Tractors	N92	2011		EN	1,5 MB

1 2 3 next >>

Home	Messages	Service	Parts catalogues	Order Now	Enquiry	Marketing	My account	Help
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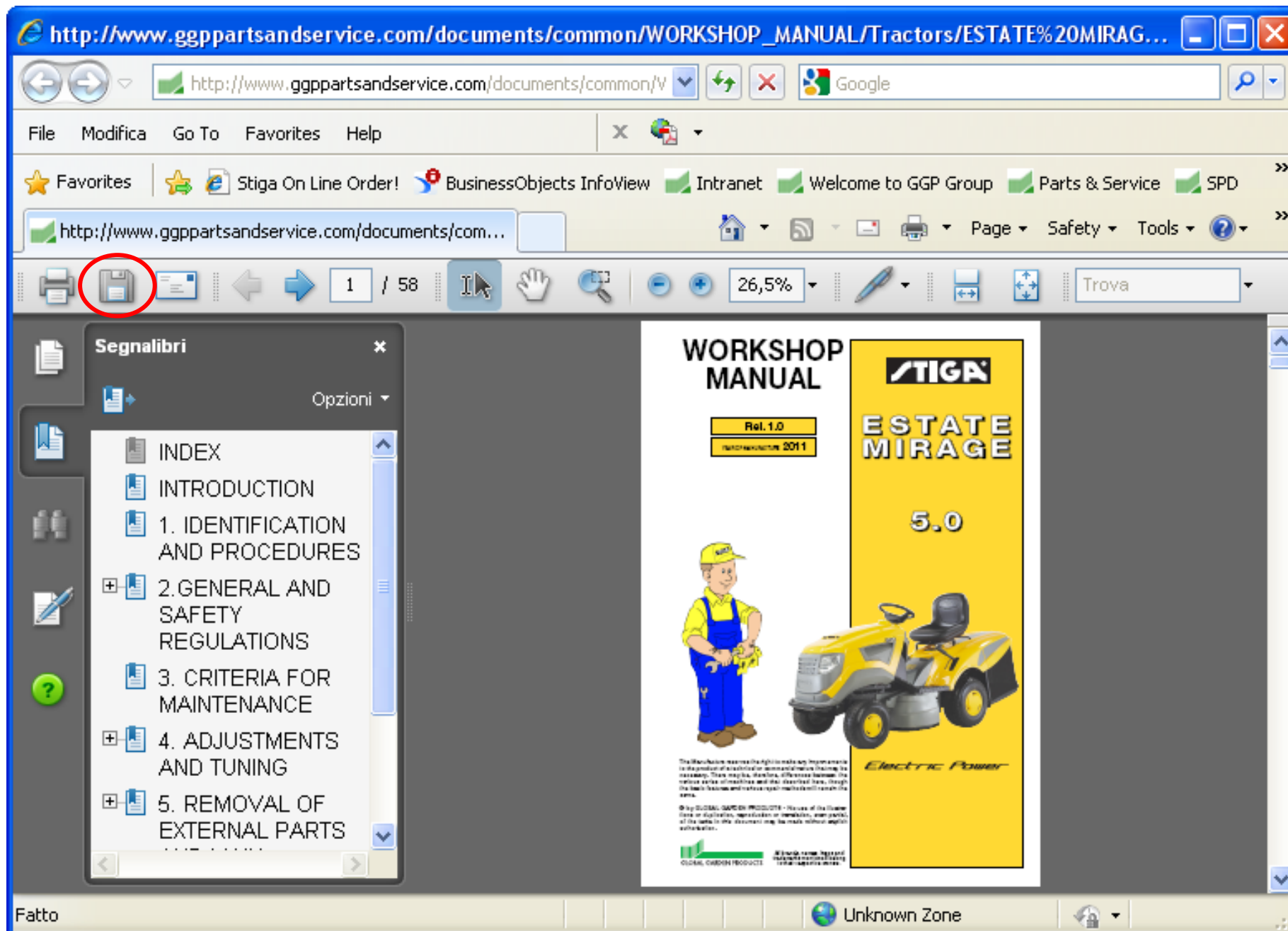
Service: Search your document choosing one of the options below

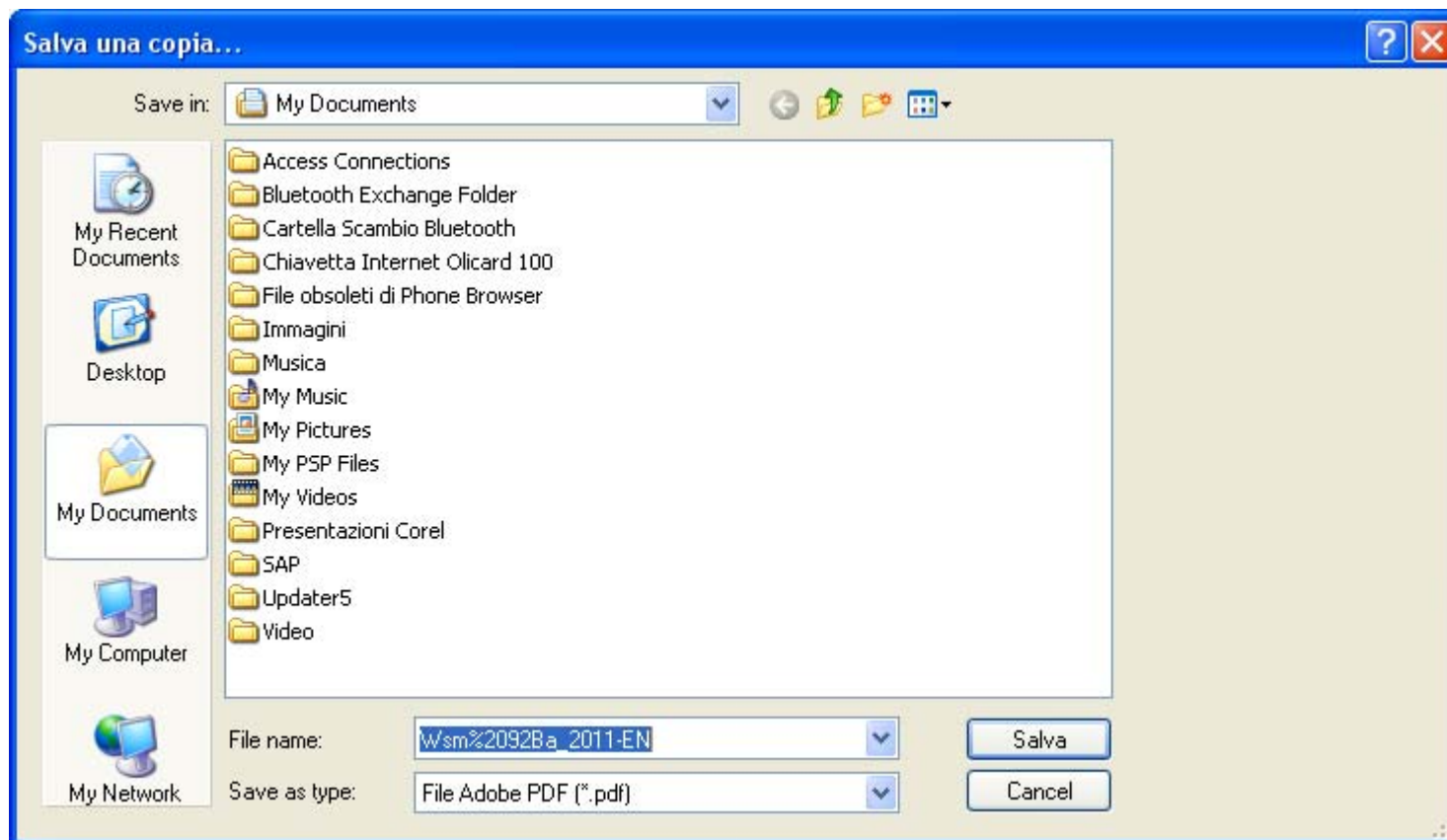
Documents type : Product category : Product family : Year : Document code : Language : Description:

Document Name	Product Category	Product Family	Season	Document code	Language	Size
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 63_EN_2011	Tractors	63	2011		EN	2,4 MB
Wsm 72_EN_2011	Tractors	72	2011		EN	1,9 MB
Wsm ESTATE MIRAGE_EN_2011	Tractors	ESTATE MIRAGE	2011		EN	8,4 MB
Wsm N92_EN_2011	Tractors	N92	2011		EN	1,5 MB
Wsm NJ102_EN_2011	Tractors	NJ102	2011		EN	5,9 MB
Wsm NJ102_EN_2011	Tractors	NJ102	2011		EN	5,9 MB
Wsm SD98_EN_2011	Tractors	SD98	2011		EN	2,2 MB
Wsm TH102-122_EN_2011	Tractors	102-122_TH	2011		EN	3,6 MB
Wsm TH102-122_EN_2011	Tractors	102-122_TH	2011		EN	3,6 MB

At the end of the path, the document file has been individuated. And it's possible now to download it.

The system will as usual ask you if you'd like to open it or save it, and when, in this case (see next pages)





Home	Messages	Service	Parts catalogues	Order Now	Enquiry	Marketing	My account	Help
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Service: Search your document choosing one of the options below

Documents type : Product category : Product family : Year : Document code : Language : Description:

Document Name	Product Category	Product Family	Season	Document code	Language	Size
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 102_EN_2011	Tractors	102-122	2011		EN	1,7 MB
Wsm 63_EN_2011	Tractors	63	2011		EN	2,4 MB
Wsm 72_EN_2011	Tractors	72	2011		EN	1,9 MB
Wsm ESTATE MIRAGE_EN_2011	Tractors	ESTATE MIRAGE	2011		EN	8,4 MB
Wsm N92_EN_2011	Tractors	N92	2011		EN	1,5 MB
Wsm NJ102_EN_2011	Tractors	NJ102	2011		EN	5,9 MB
Wsm NJ102_EN_2011	Tractors	NJ102	2011		EN	5,9 MB
Wsm SD98_EN_2011	Tractors	SD98	2011		EN	2,2 MB
Wsm TH102-122_EN_2011	Tractors	102-122_TH	2011		EN	3,6 MB
Wsm TH102-122_EN_2011	Tractors	102-122_TH	2011		EN	3,6 MB

5.1 b) Service document: make a new search

To start with a new search is necessary to reset the previous results and start again

Home Messages **Service** Parts catalogues Order Now Enquiry Marketing My account Help

Service: Search your document choosing one of the options below 1

Documents type : [All] Product category : [All] Product family : [All] Year : [All] Document code : [All] Language : [All] Description: mirage Search Reset

Home Messages **Service** Parts catalogues Order Now Enquiry Marketing My account Help

Service: Search your document choosing one of the options below 1


Documents type : [All] Product category : [All] Product family : [All] Year : [All] Document code : [All] Language : [All] Description: Search Reset

Document Name	Product Category	Product Family	Season	Document code	Language	Size
Wsm ESTATE MIRAGE_EN_2011	Tractors	ESTATE MIRAGE	2011		EN	8,4 MB
Wsm ESTATE MIRAGE_IT_2011	Tractors	ESTATE MIRAGE	2011		IT	8,3 MB



5.1 c) Service document: make a fast search

It's also possible to find a document in a faster way: digit a portion of the text it could be in the file title, in the "Description field") and click on the "search" button, as showed in the above image.

In this case we found out the same workshop manual as per the previous pages, in one passage only



GGP Parts & Service

Search machine | [Advanced search](#)

Search part | [Advanced search](#)

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Last news

[Maintenance activity](#) 14-7-2011
Update order data: ISSUE CLOSE


[Problem about connection with GGP SAP System: FIXED!](#) 11-7-2011
The issue regarding the orders due to a connection problem with the GGP SAP ERP system has been fixed.

Last SP orders

My order n.	GGP Order n.	Order date	Amount	Status
	1504377072	28.7.2011		ACCEPTED
	1504377068	28.7.2011		ACCEPTED
047443	1504376476	27.7.2011	12.782,65	CONFIRMED
047441	1504376295	27.7.2011	2.048,83	CONFIRMED
047437	1504376088	27.7.2011	645,56	P.SHIPPED
047436	1504375682	26.7.2011	392,80	SHIPPED
047434	1504375399	26.7.2011	82,51	SHIPPED

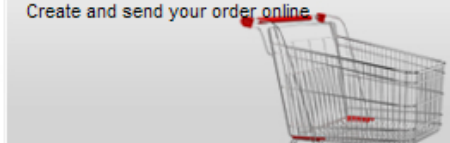
Parts catalogues

Exploded views for spare parts and spare parts accessories




Order Now

Create and send your order online



Messages

Get all the communications from GGP and send your requests



6 Work in progress sessions

The 3 sessions marked in the above image are work in progress and will be released in some time